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1 KING COUNTY SUPERIOR COURT CLERK 2 HONORABLE BARBARIAEDINDE NOTED FOR HEARING: CASENY, MEDER, 12:307669:0 SEA 3 WITH ORAL ARGUMENT 4 5 6 IN THE SUPERIOR COURT OF THE STATE OF WASHINGTON 7 FOR THE COUNTY OF KING 8 MOVE, INC., a Delaware corporation, Case No. 14-2-07669-0 SEA 9 REALSELECT, INC., a Delaware corporation, TOP PRODUCER SYSTEMS 10 COMPANY, a British Columbia unlimited PLAINTIFFS' MOTION FOR liability company, NATIONAL PRELIMINARY INJUNCTION 11 ASSOCIATION OF REALTORS®, an Illinois non-profit corporation, and 12 **REALTORS® INFORMATION** NETWORK, INC., an Illinois corporation, 13 Plaintiffs, 14 VS. 15 ZILLOW, INC., a Washington corporation, 16 ERROL SAMUELSON, an individual, and DOES 1-20, 17 Defendants. 18 19 20 21 22 23 24

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I. INTRODUCTION

A court should intervene to stop threatened misappropriation of trade secrets when an officer of a company abruptly defects to the company's chief rival and erases data along the way.

- 1.Errol Samuelson was Move, Inc.'s Chief Strategy Officer; he knew all Move's strategic plans and those of its strategic partner, the National Association of Realtors (NAR).
- 2.Move's primary competitive advantage is its relationships with the real estate industry. While an officer of Move, Samuelson took a job at rival Zillow. Zillow hired Samuelson, and his chief lieutenant Curt Beardsley, to recreate Move's industry strategy at Zillow.
- 3.In the days before their departures, Beardsley dumped most of his Move stock. Samuelson erased emails from Beardsley, transferred his Move-issued phone number into his own name, and wiped the memory from two Move laptops, an iPad, and an iPhone.

Samuelson and Zillow have put Move's trade secrets in jeopardy, necessitating an injunction.

II. FACTS

Move and Zillow are direct rivals in the online real estate market.

The real estate market is old and the internet is new. As the two have met over the last two decades, competing forces have emerged. Members of the real estate industry—agents, brokerages, listing services—have tried to use the internet to promote their businesses, while some consumers have tried to use the internet to limit the professionals' roles. Move and Zillow have come to embody these competing forces.

Since 1996, Move has had a strategic partnership agreement with NAR, the largest trade association for real estate professionals, which allows Move to operate NAR's website, realtor.com®. *Berkowitz* ¶3-4. Because realtor.com is NAR's website, it has always aimed to support NAR's members. On the other hand, Zillow has, since its inception in 2005, catered to consumers rather than the real estate industry. *Id.* ¶8.

Move has parlayed its alliance with NAR into relationships with Multiple Listing

Services and brokers that allow Move unmatched direct access to listing data. This, in turn, gives

Move a content advantage over its competitors, which has allowed Move to consistently generate the highest annual revenue in the online real estate market. Zillow has become Move's chief competitor primarily because of its ability to generate consumer traffic on its website. *Id.* ¶5-7, 9. **As head of realtor.com and CSO, Samuelson knows the crown jewel trade secrets.**

Over 13 years at Move, Samuelson led or was involved with every Move business line. He knows how each product and service—whether directed at real estate professionals, consumers, or publishers of real estate market information—is powered by the content Move gets from the industry. He was head of sales for three years, then Chief Revenue Officer for four years, and then in 2013, became Chief Strategy Officer, responsible for all strategy and business development. As an officer and member of Move's executive team, Samuelson had continuous access to Move's most sensitive financial and strategic information. *Id.* ¶10-27; *Hanauer Sealed* ¶6.¹ He knows Move's new budget, advertising spend, marketing plan, and product pipeline. He continued receiving Move's weekly financials and daily technical reports until his resignation.

Since 2007, Samuelson has been President of realtor.com and the primary steward of Move's strategic partnership with NAR. Samuelson was responsible for the acquisition and management of ListHubTM, the service that aggregates data from MLSs and brokers and syndicates it to approximately 130 publishers. Samuelson led a team from Move who have travelled the country maintaining and developing Move's contracts and relationships with the MLSs and brokers who supply ListHub. He personally negotiated some of ListHub's most significant customer contracts, including the contract with Zillow. *Berkowitz* ¶10-27. Between the content it gets directly from ListHub and content it gets through third parties who source from ListHub, Zillow depends on ListHub for about 50% of its listings. *Glaser* ¶5.

¹ Since 2006, Samuelson has been a "Section 16" officer. See Securities and Exchange Act of 1934, 15 U.S.C. § 78a.

Samuelson participated in developing numerous strategies that are not yet launched.

Samuelson took part, in the last several months, in Move's strategic plans for new consumer functionality and the modification of a major product. Both of these projects are confidential and the final projects have not yet launched. *Hanauer sealed* ¶3-5. Samuelson knows of NAR and Move's ongoing effort and plans to make specific competitive content enhancements to realtor.com; he knows of NAR's ongoing and time-sensitive strategy for acquiring, or keeping Zillow away from, a cluster of competitive assets; and he knows of an existing pipeline of data opportunities, the NAR strategy that created that pipeline, and the time it will take NAR to use that data. He also knows how Zillow could disrupt Move and NAR's uncompleted strategic initiatives. *Branton* ¶3-14; *Kabati* ¶3-16; *Goldberg sealed* ¶2-11.

Move and NAR took ample steps to protect trade secret information.

Both NAR and Move maintain secure workplaces, including password-protected computer and voicemail systems. *Brummer* ¶24-28; *Goldberg* ¶16-17. And provisions in Move's handbook, insider trading policy, and Code of Conduct—which Samuelson certified quarterly—prohibit disclosing or misusing Move and NAR confidential information. *Brummer* ¶29.

In the days before resigning, Samuelson deleted and destroyed evidence.

Move issued a cell phone number, iPhone, iPad, PC laptop, and two Apple laptops to Samuelson. In the two days before he resigned, Samuelson convinced a Move customer care employee to authorize the service provider to transfer the cell phone number to Samuelson personally; using Move's business license number he completed the transfer; he deleted the emails related to acquiring the phone number; ported the phone number to a new handset; erased and reformatted the iPhone's memory; erased and reformatted the iPad's memory; removed data from the first Apple laptop; and erased the memory of the second Apple laptop. He has never

returned the PC laptop. *Brummer* ¶ 11-12; *Hernandez* ¶4-9; *Mann* ¶3-21; *Krishan* ¶3-25; *Green* ¶2-6; *Cree* ¶2-14. Samuelson did copy some business files from the second Apple laptop and leave them with a Move employee. *Cree* ¶6-13. But Move has no way to know what other files the laptop contained or whether Samuelson downloaded files from the laptop to another device.

When Samuelson logged on to begin erasing information from the laptops, he knew there were litigation holds in place. *Berkowitz* ¶35. And he was confronted with the same warning page he saw every time he logged onto a Move computer. It required him to confirm his understanding that the computer and the data on it belonged to Move. *Brummer* Ex. 2.

Knowing he was leaving, Samuelson continued to receive Move and NAR trade secrets.

Samuelson's resignation was sudden for Move, but not for him. He met with everyone on the executive team at Zillow as well as the executive chairman and his co-founder before resigning. *Lovejoy* Ex.1. On February 11, 2014, Samuelson sent several emails Carol Brummer, head of Move Human Resources, asking to see a copy of his confidentiality agreement with Move. *Brummer* ¶6. On February 19 and 25, he spoke with an employment litigator in Seattle.

In the month before Samuelson resigned, his close friend and colleague at Move, Curtis Beardsley, (who had never exercised a stock option) exercised and sold 33,775 shares for over \$450,000. *El-Khoury* ¶3. That same month, Samuelson missed an easy opportunity to promote Move over Zillow and even seemed to defend Zillow to a group of MLSs; missed a quarterly business review; missed a meeting with the CEO without notice to the CEO; and cancelled an interview with a job candidate. *Graham* ¶12-14; *Greenspan* ¶6-8; *Berkowitz* ¶32. For weeks, he allowed time-sensitive joint strategic initiatives with NAR to stall. *Kabati* ¶8; *Graham* ¶9-11. Then, the day before resigning, he reached out to NAR looking for updated information on an unfinished project. *Goldberg sealed* ¶10, see also *Kabati* ¶8.

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V. ARGUMENT AND AUTHORITIES

By authorizing injunctions for threatened misappropriation, the Trade Secrets Act proactively prohibits use or disclosure of trade secret information.

The Trade Secrets Act broadly defines "trade secret" as "any information" that derives independent economic value from not being generally known to others and is subject to reasonable efforts to keep it secret.² An opinion can be trade secret information.³ Information developed by and exchanged between a company's top executives is trade secret. Internal facts of a business, while kept exclusively within the organization, are of great value, importance, and benefit; but when they are discovered by or revealed to a competitor, they operate to the disadvantage, and possibly the ruin, of the business." Move and NAR describe their trade secrets in declarations. The information is the plaintiffs' crown jewels: strategies, developed and directed by Samuelson, many yet to be launched, which are fundamental to future success.

As an ex-corporate officer with fiduciary duties, a repeat signatory to Move's Code of Conduct, and an employee with a duty of loyalty, Samuelson has legal duties to not disclose, use, or rely on Move and NAR's trade secrets. Generally speaking, trade secret misappropriation is either (1) the acquisition of a trade secret by improper means or (2) the unauthorized disclosure or use of a trade secret." Simple disclosure or use suffices to create UTSA liability.

² RCW 19.108.010(4); Calif. Civ. Code § 3426.1(d); 765 ILCS 1065/2(d); Restatement (Third) of Unfair Competition § 39.

³ National Football Scouting, Inc. v. Rang, 2012 WL 6444226 *9 (W.D. Wash. 2012).

⁴ Elm City Cheese Co., Inc. v. Federico, 251 Conn. 59, 752 A.2d 1037, 1046 (finding Elm City's "business" operations" were trade secrets and affirming three year injunction prohibiting defendants from "selling any cheese product made like Elm City"); BIEC Int'l, Inc. v. Global Steel Services, Ltd., 791 F.Supp. 489, 546 (E.D. Pa. 1992) (business plans, financial projections, and marketing strategies were trade secrets; enjoining defendants for one year); Restatement (Third) of Unfair Competition § 39, comm. d; John Davis & Co. v. Miller, 104 Wash. 444, 447, 177 P. 323 (1918) ("secrets, prospects, and plans" of a real estate leasing company were secrets).

⁵ R. Callmann, 2 The Law of Unfair Competition, Trademarks, and Monopolies § 14:22 (CBC 1991).

⁶ Imi-Tech Corp. v. Galiani, 691 F.Supp. 214, 230 (S.D. Calif. 1986) (enjoining former managers from disclosing trade secret information); Avery Dennison Corp. v. Finkle, 2002 Conn. Super Lexis 329 *13, 2002 WL 241284 (Conn. Sup. Ct. 2002) (finding threatened misappropriation and enjoining former Director of Product Development because "it seems virtually impossible" that new job would not be affected by trade secret information).

⁷ A. Davis, et al., *Guide to Protecting and Litigating Trade Secrets* at p. 25, ABA Section of Litigation (2012).

A trial court has broad discretion to fashion an injunction. There is no question but that equity will always protect against the unwarranted disclosure of trade secrets, confidential information, and the like, and we do not understand this proposition to be controverted. Indeed, because damages can be impossible to prove or completely inadequate, the Trade Secrets Act provides: "actual *or threatened* misappropriation may be enjoined."

B. Samuelson's conduct and words threaten trade secret misappropriation.

Courts enjoin executives who leave abruptly for a similar job with a competitor and fail to be fully above board. In *Xantrex Technology, Inc. v. Advanced Energy Industries*, Advanced Energy ("AE"), while developing a new product, hired Chris Thompson, Xantrex VP, Engineering and Development, to develop AE's strategy. ¹² Thompson's conduct threatened misappropriation: he rapidly accessed documents before resigning, analyzed AE's product using information in his head, and was AE's "point person" for the new product. His new position threatened misappropriation: "Thompson does not have to transmit the information to anyone at AE for AE to use Xantrex's trade secrets." In *Bimbo Bakeries USA, Inc. v. Botticella*, a VP of Operations did not immediately disclose acceptance of a very similar job with a competitor, continued receiving trade secret information, and copied documents from his laptop to an external device. ¹⁴ The Third Circuit affirmed an injunction, due to the "solid evidentiary basis"

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⁸ *Morlife, Inc. v. Perry*, 66 Ca.Rptr.2d 731, 56 Cal.App.4th 1514, 1527 (Cal. Ct. App. 1997) (affirming permanent injunction against doing business with thirty-two entities); *Boeing Co. v. Sierracin Corp.*, 108 Wn.2d 38, 51, 738 P.2d 665 (1987) (affirming permanent injunction).

⁹ Sunnyside Valley Irrigation District v. Dickie, 111 Wn.App. 209, 220, 43 P.3d 1277 (2002).

¹⁰ John Davis & Co. v. Miller, 104 Wash. 444, 447, 177 P. 323 (1918) (reversing the failure to enjoin manager of real estate company who quit and formed a competor). "[W]here an employee, after severing his connection with his former employer, makes use of trade secrets or confidential information, which he acquired during his employment, in a competitive business, it results in what is called 'unfair competition,' and will be restrained." *Id.* at 448.

¹¹ RCW 19.108.020(1); Calif. Civ. Code 3426.2(a); 765 ILCS 1065/3(a).

¹² 2008 U.S. Dist. Lexis 41206 *11, 2008 WL 2185882 (D. Colo. 2008).

¹³ 2008 U.S. Dist. Lexis 41206 *52.

¹⁴ 613 F.3d 102, 118 (3rd Cir. 2010).

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¹⁵ 613 F.3d 102, 114, 118.

Courts also infer threatened misappropriation from words. *Technical Indus. v. Banks* involved a pipe inspection business. ¹⁶ Technical hired Banks, who designed modifications. When Banks left, he said he would continue working in the industry but would use "different computer code to come up with the same pipe inspection data." His words threatened misappropriation: "Regardless of whether Banks seeks to use a different computer code, he seeks to combine the same data collection method as Technical developed and embodied in Visonic... Accordingly, Banks has engaged in a threatened misappropriation of Technical's trade secret." ¹⁷ The court enjoined Banks from competitive employment because a person threatens misappropriation when they intend to replicate the strategy comprising their ex-employer's trade secret. ¹⁸

At Zillow, Samuelson can misappropriate without telling anyone Move's or NAR's trade secrets. His description of his role establishes a threat because he is going to replicate the strategy for which he was responsible at Move: "I'll take on managing Zillow's partnerships with brokerages, MLSs, trade associations and franchisors across the county." Second, in the days before he left, after weeks of inactivity, Samuelson suspiciously checked-up on competitively sensitive future initiatives. Third, just before resigning, he wiped data from four devices. Fourth, he failed to return a Move laptop. Fifth, using deception and Move's business license, he transferred a phone number from Move's name to his own. Sixth, he met over days or weeks with Zillow and negotiated a new position as Chief Industry Development Officer. But he failed

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^{22 16 419} F.Supp.2d 903, 906 (W.D. La. 2006).

¹⁷ 419 F.Supp.2d 903, 913.

¹⁸ 419 F.Supp.2d 903, 916. *Cf. Computer Assoc., Int'l v. Quest Software, Inc.*, 333 F.Supp.2d 688, 697 (N.D. Ill. 2004) (granting preliminary injunction against ex-employees because their new product's "similarities, combined with the unfettered access of defendants to plaintiff's source code, give strong support to plaintiff's claims of trade secret misappropriation.")

²⁵ 122 So.2d 232, 234 (Fla. Dist. Ct. App. 1960).

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³³ 137 Wn.2d 427, 444, 971 P.2d 936 (1999).

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³¹ Ed Nowogrowski Ins., Inc. v. Rucker, 137 Wn.2d 427, 439, 971 P.2d 936 (1999).

support the good will of a business will not be permitted to destroy it by unfair means.")

³² Columbia College of Music v. Tunberg, 64 Wash. 19, 23, 116 P. 280 (1911) ("a person who has engaged to

1	from using or disclosing memorized trade secret information. ³⁴ Third, in RCW 7.40.020, the
2	legislature authorized injunctions when a defendant is "about to" invade a right. Fourth,
3	Washington courts have reversed superior court decisions that fail to protect ex-employers'
4	competitive interests. ³⁵ Finally, most courts have embraced inevitable disclosure. ³⁶ For these
5	reasons, Washington will likely follow "most courts interpreting the UTSA [and] recognize that
6	the inevitable disclosure doctrine is a specific example of threatened misappropriation." ³⁷
7	This is a paradigm inevitable disclosure case. Everything Samuelson is going to do for
8	Zillow, Move's primary competitor, he did for Move. Knowing he was going to leave,
9	Samuelson continued receiving additional trade secret information in breach of his fiduciary duty
10	as a Section 16 officer. To cover up, he wiped data from several computer devices. He left
11	without notice. His new role is to deploy an industry-focused strategy, which is precisely what he
12	developed and deployed as Move's Chief Strategy Officer. To facilitate that strategy, Zillow
13	hired the key subordinate, who had been promoted to take Samuelson's industry relations role.
14	Because his new position is so entwined with the role he had at Move, Samuelson cannot work
15	for Zillow without relying upon trade secret information. Hence, the court should enjoin him
16	from employment or consulting with Zillow.
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19	³⁴ 137 Wn.2d 427, 449.
20	³⁵ Columbia College of Music v. Tunberg, 64 Wash. 19, 24, 116 P. 280 (1911) (reversing superior court, stating that "an injunction should issue," and finding that damages would be "irreparable, in the sense they could estimate only by conjecture"); Wood v May, 73 Wash.2d 307, 314, 438 P.2d 587 (1968) (reversing superior court's refusal to
21	enjoin ex-employee); <i>Emerick v. Cardiac Study Center, Inc., P.S.</i> , 170 Wn.App. 248, 286 P.3d 689, 692 (2012) (reversing summary judgment in favor of ex-employee); <i>Alexander & Alexander, Inc. v. Wohlman</i> , 19 Wn.App. 670,
22	687-88, 578 P.2d 530 (1978) (reversing superior court's refusal to enforce covenant). 36 Nucor Corp. v. Bell, 2008 U.S. Dist. Lexis 119952 *51 (D. S.C. 2008) (deciding that South Carolina would
23	recognize inevitable disclosure doctrine and enjoining former General Manager from any involvement in manufacturing or preparing to manufacture IF/ULC steel). 37 C. Shilling, "The Inevitable Disclosure Doctrine, A Necessary and Precise Tool for Trade Secret Law, Business

24 Torts Journal 11, no. 2 (Winter 2004).

1	Respectfully submitted this 27 th day of March, 2014.
2	CABLE LANGENBACH KINERK & BAUER LLP
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1	CERTIFICATE OF SERVICE
2	The undersigned certifies that on March 27, 2014, I electronically filed the foregoing
3	with Clerk of the Court utilizing the King County Superior Court E Filing system and served a
4	true and correct copy of the same, in the manner described below, to:
5	
6	VIA LEGAL MESSENGER:
7	Bruce M. Cross James Sanders
8	Perkins Coie LLP 1201 Third Ave., Suite 4900
9	Seattle, WA 98101-3099 Attorney for Zillow, Inc.
10	Clemens H. Barnes
11	Graham & Dunn PC Pier 70, Alaskan Way, Suite 300
12	Seattle, WA 98121-1128 Attorney for Errol Samuelson
13	VIA EMAIL AND MAIL:
14	
15	I declare under penalty of perjury that the foregoing is true and correct.
16	DATED at Seattle, Washington on March 27, 2014.
17	2.2.2.2.
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19	/s/Katy M. Albritton Katy M. Albritton
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