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***Local Counsel for the National
Association of REALTORS®***

**UNITED STATES DISTRICT COURT
FOR THE CENTRAL DISTRICT OF CALIFORNIA
SOUTHERN DIVISION**

The PLS.com, LLC, a California
limited company,

Plaintiff,

vs.

THE NATIONAL ASSOCIATION OF
REALTORS,
Defendant.

Case No. 2:25-cv-05971

**DEFENDANT NATIONAL
ASSOCIATION OF REALTORS®
NOTICE OF INTENT TO ISSUE
SUBPOENA**

Judge: Hon. John W. Holcomb

CASE NO. 2:25-CV-05971

NAR'S NOTICE OF INTENT TO ISSUE SUBPOENA

1 TO: PLS.com, LLC

2 AND TO: Their Counsel of Record

3
4 Pursuant to Federal Rule of Civil Procedure 45, Defendant National
5 Association of REALTORS® gives notice that it intends to serve a subpoena for
6 the production of documents of American Real Estate Association (“AREA”) c/o
7 Jason Haber.
8

9 A copy of the subpoena to be served is attached to this notice.
10

11 Dated: May 19, 2026

**National Association of
REALTORS®**

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By: /s/ Matthew M. Collette
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***Attorneys for the National
Association of REALTORS®***

CASE NO. 2:25-CV-05971

NAR’S NOTICE OF INTENT TO ISSUE SUBPOENA

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/s/ Matthew M. Collette
Matthew M. Collette

UNITED STATES DISTRICT COURT

for the

Central District of California

The PLS.com, LLC, a California limited company

Plaintiff

THE NATIONAL ASSOCIATION OF REALTORS,

Defendant

Civil Action No. 2:25-cv-05971

SUBPOENA TO PRODUCE DOCUMENTS, INFORMATION, OR OBJECTS OR TO PERMIT INSPECTION OF PREMISES IN A CIVIL ACTION

To:

American Real Estate Association - c/o Jason S. Haber,

(Name of person to whom this subpoena is directed)

☒ **Production:** **YOU ARE COMMANDED** to produce at the time, date, and place set forth below the following documents, electronically stored information, or objects, and to permit inspection, copying, testing, or sampling of the material: See Attached Schedule A

Place: Magna Legal Services
110 SE 6th Street, Suite 1970,
Fort Lauderdale, FL 33301

Date and Time:

6/18/2026 2:00 pm

☐ **Inspection of Premises:** **YOU ARE COMMANDED** to permit entry onto the designated premises, land, or other property possessed or controlled by you at the time, date, and location set forth below, so that the requesting party may inspect, measure, survey, photograph, test, or sample the property or any designated object or operation on it.

Place:

Date and Time:

The following provisions of Fed. R. Civ. P. 45 are attached – Rule 45(c), relating to the place of compliance; Rule 45(d), relating to your protection as a person subject to a subpoena; and Rule 45(e) and (g), relating to your duty to respond to this subpoena and the potential consequences of not doing so.

Date: 5/19/2026

CLERK OF COURT

OR

Signature of Clerk or Deputy Clerk

/s/ Leonard A. Gail

Attorney's signature

The name, address, e-mail address, and telephone number of the attorney representing (name of party) Defendant
National Association of REALTORS®, who issues or requests this subpoena, are:
Leonard A. Gail, MASSEY & GAIL LLP, 50 E. Washington St., Suite 400, Chicago, IL 60602; lgail@masseygail.com;
(312) 283-1590

Notice to the person who issues or requests this subpoena

If this subpoena commands the production of documents, electronically stored information, or tangible things or the inspection of premises before trial, a notice and a copy of the subpoena must be served on each party in this case before it is served on the person to whom it is directed. Fed. R. Civ. P. 45(a)(4).

Civil Action No. 2:25-cv-05971

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 45.)

I received this subpoena for *(name of individual and title, if any)* _____
on *(date)* _____.

☐ I served the subpoena by delivering a copy to the named person as follows: _____

_____ on *(date)* _____; or

☐ I returned the subpoena unexecuted because: _____

Unless the subpoena was issued on behalf of the United States, or one of its officers or agents, I have also
tendered to the witness the fees for one day's attendance, and the mileage allowed by law, in the amount of
\$ _____.

My fees are \$ _____ for travel and \$ _____ for services, for a total of \$ 0.00 .

I declare under penalty of perjury that this information is true.

Date: _____

Server's signature

Printed name and title

Server's address

Additional information regarding attempted service, etc.:

SCHEDULE A

DEFINITIONS

The Following definitions shall apply throughout this subpoena:

1. “The Actions” means *The PLS.com, LLC v. The Nat’l Ass’n of Realtors*, No. 2:20-cv-4790 (C.D. Cal.) (see First Amd. Compl., ECF No. 46, attached as Exhibit A) and *The PLS.com, LLC v. The Nat’l Ass’n of Realtors*, No. 2:25-cv-05971 (C.D. Cal.) (see Compl. ECF No. 1, attached as Exhibit B).

2. “Clear Cooperation Policy” refers to the National Association of Realtors’ Multiple Listing Policy Statement 8.0, which provides that: “Within one (1) business day of marketing a property to the public, the listing broker must submit the listing to the MLS for cooperation with other MLS participants. Public marketing includes, but is not limited to, flyers displayed in windows, yard signs, digital marketing on public facing websites, brokerage website displays (including IDX and VOW), digital communications marketing (email blasts), multi-brokerage listing sharing networks, and applications available to the general public.”

3. “Communication” or “Communications” mean, without limitation, any oral, written, or other exchange of thoughts, messages, or information, as by speech, signals, writing, or behavior, including but not limited to, any advice, advisement, announcement, articulation, assertion, contact, conversation, written or electronic correspondence, declaration, discussion, dissemination, elucidation, expression, interchange, memoranda, notes, publication, reception, revelation, talk, transfer, transmission, or utterance. The phrase “Communication between” includes instances where one party addresses the other party, but the other party does not necessarily respond.

4. “Document” or “Documents” has the same meaning as is used in Rule 34 of the Federal Rules of Civil Procedure, and shall be construed in its broadest sense, including without

limitation, the final form and all drafts and revisions of any paper or other substance or thing, original or reproduced, and all copies thereof that are different in any way from the original, on which any words, letters, numbers, symbols, pictures, graphics, or any other form of information is written, types, printed, inscribed, or otherwise visibly shown, and also every other form of stored or recorded information, whether on disks, cards, computer memories, or any other medium and/or device whereby stored information can, by any means whatsoever, be printed or otherwise recovered, generated, or displayed in the form of visible, audible, or otherwise perceptible words, letters, numbers, symbols, or graphics. To illustrate (and not to limit) the breadth of this definition, “Document” in this sense includes papers or objects bearing handwritten notes, material written in Braille, contracts, letters, bills, notes, e-mails, voice mails, social media communications, text messages, books, desk calendars, memoranda, envelopes, drafts or partial copies of anything, signs, photographic negatives and prints, video and audio recordings, and data. Each and every draft of a Document is a separate Document from the final version for purposes of these Document requests.

5. “NLS” means TheNLS.com and The NLS Spain S.L and includes, without limitations, all of its locations, predecessors, predecessors-in-interest, subsidiaries, parents, affiliates, past or present directors, officers, agents, representatives, employees, consultants, attorneys, entities acting in joint venture, franchisees, licensees, owners, shareholders, and partnership relationships.

6. “PLS” refers to ThePLS.com, LLC and includes, without limitations, all of its locations, predecessors, predecessors-in-interest, subsidiaries, parents, affiliates, past or present directors, officers, agents, representatives, employees, consultants, attorneys, entities acting in joint venture, franchisees, licensees, owners, shareholders, and partnership relationships.

7. “Relating to” or “related to” when referring to any given subject matter, means without limitation any information, document, or thing that in whole or in part, directly or indirectly relates to, alludes to, comments upon, concerns, contradicts, constitutes, comprises, contains, regards, discusses, demonstrates, describes, depicts, embodies, evidences, refers to, pertains to, identifies, states, mentions, deals with, or is in any way relevant to the particular subject matter defined.

8. “You,” “Your,” “American Real Estate Association,” and “AREA” refer to the American Real Estate Association Inc., including without limitation, all of its locations, predecessors, predecessors-in-interest, subsidiaries, parents, affiliates, past or present directors, officers, members, agents, representatives, employees, consultants, attorneys, entities acting in joint venture, franchisees, licensees, owners, shareholders, and partnership relationships.

9. All other words are given their plain and ordinary meaning.

INSTRUCTIONS

1. These Requests seek responsive Documents for the period of January 1, 2017 to the present.

2. In complying with these Requests, You are to produce all responsive Documents within Your possession, custody, or control, along with every family document (such as any appendices, attachments, cover letters, enclosures, exhibits, and schedules), that are in Your possession, custody, or control, including the custody or control of Your agents and employees. If any portion of a Document or Communication is responsive to any request, the entire Document or Communication should be produced.

3. In answering these requests, provide information that is available to You, not just information within Your knowledge. If no Document in Your possession, custody, or control is responsive to a particular request for production, provide a written response stating so.

4. If You claim privilege as grounds for not fully answering a Request, You should provide a privilege log in accordance with Rule 26 of the Federal Rules of Civil Procedure, see pages 24-27 of the Order Establishing a Protocol for Electronic Discovery (“ESI Order”) (ECF No. 53), attached as Exhibit C, and any other applicable order or agreement regarding privilege logs. You may also designate confidential materials in accordance with the Stipulated Protective Order (ECF No. 47), attached as Exhibit D. In the absence of any applicable order or agreement, produce each responsive Document as it is kept in the ordinary course of business, with all metadata intact, and with Bates numbering.

5. These Requests must be construed in the broadest possible manner consistent with the Federal Rules of Civil Procedure and the Local Civil Rules of the United States District Court for the Central District of California. The words “all,” “any,” “each,” “every,” “and,” and “or” must be construed conjunctively and disjunctively as necessary to make the requests inclusive rather than exclusive. The singular includes the plural and vice versa. Any verb in any tense includes the verb in all its tenses.

6. These Requests for production are continuing. If, after responding, You obtain or become aware of any additional responsive Document, then produce that Document promptly, as required by Federal Rule of Civil Procedure 26(e).

REQUESTS FOR PRODUCTION

1. All Documents including, but not limited to, contracts, invoices, and agreements involving both AREA and NLS and/or PLS.

2. All Communications between AREA and NLS and/or PLS.

3. All Communications between AREA and its members regarding TheNLS.com, including, but not limited to, requests for technical assistance, complaints, or feedback.

4. All Documents related to AREA member enrollment in, subscription to, use of, and/or cancellation of a subscription to TheNLS.com.
5. All Communications between AREA and Christopher Dyson, Mauricio Umansky, David Parnes, and/or James Harris.
6. All Communications related to the Clear Cooperation Policy, including but not limited to discussions about compliance, criticisms of the policy, and discussions about issues created by the Clear Cooperation Policy.
7. All Documents and Communications related to The Actions.
8. All Documents and Communications related to the NAR Accountability Project.

A

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Attorneys for Plaintiff The PLS.com, LLC

UNITED STATES DISTRICT COURT
CENTRAL DISTRICT OF CALIFORNIA
WESTERN DIVISION

The PLS.com, LLC, a California limited liability company,

Plaintiff,

vs.

The National Association of Realtors;
Bright MLS, Inc.; Midwest Real Estate
Data, LLC; and California Regional
Multiple Listing Service, Inc.,

Defendants.

Case No. 2:20-cv-04790-PA-RAO

FIRST AMENDED COMPLAINT

JURY TRIAL DEMANDED

Assigned to the Hon. Percy Anderson
Courtroom 9A, 9th Floor

Action Filed: May 28, 2020

1 Plaintiff The PLS.com, LLC, ("PLS"), by and through its undersigned
 2 attorneys, brings this action for trebled compensatory damages and injunctive relief
 3 under the antitrust laws of the United States, and under the laws of the State of
 4 California, against the above-named Defendants, demanding a trial by jury. For its
 5 First Amended Complaint against Defendants, PLS alleges the following:

6 **NATURE OF THE CASE**

7 1. For over 50 years, residential real estate in the United States has been
 8 primarily marketed through the multiple listing services ("MLSs") owned by
 9 members of the National Association of Realtors ("NAR").

10 2. NAR, by itself and through its affiliates, controls competition in the
 11 residential real estate brokerage industry through its members' ownership of most
 12 of the nation's MLSs.

13 3. NAR has frequently used its control over MLSs to exclude new and
 14 disruptive market entrants to the benefit of NAR members, and the detriment of
 15 consumers. NAR and its members have abused the market power conferred upon
 16 them by control over the MLS system time and time again.

17 4. NAR's ability to control competition in the residential real estate
 18 brokerage industry rests on the market power of the MLSs operated by its members.

19 5. In recent years, the edifice on which NAR's ability to control
 20 competition was built had begun to crumble. For the first time in the life of most
 21 Americans, an alternative to the NAR-affiliated MLS system had emerged,
 22 promising a wave of innovation, competition, and new entry.

23 6. Home sellers have for years sought to retain the services of licensed
 24 real estate professionals to market their homes outside of the NAR-affiliated MLS
 25 system. Sellers sought these services for a number of reasons. Many sellers desired
 26 for reasons of privacy or security to market their home without the wide exposure
 27 that comes from listing a property in NAR-affiliated MLSs. Many sellers desired to
 28 test the market for their home without the stigma that comes from listing and then

1 delisting the property on a NAR-affiliated MLS.

2 7. Listings marketed by licensed real estate professionals outside the
3 NAR-affiliated MLS system are sometimes called “pocket listings.” Demand for
4 pocket listing services has skyrocketed in recent years, particularly in large and
5 competitive real estate markets such as Los Angeles, San Francisco, Miami, and
6 Washington D.C. In some of these markets, 20 percent or more of residential real
7 estate was being sold outside the NAR-affiliated MLS system, primarily as pocket
8 listings. NAR recognized in 2018 that NAR members were competing with one
9 another to meet consumer demand for pocket listing services.

10 8. As consumer demand for pocket listing service grew, so did the need
11 for a centralized, searchable repository of pocket listings. PLS was formed as the
12 “Pocket Listing Service” to meet this need. Pocket listings had historically been
13 marketed bilaterally by licensed real estate professionals, face to face, through
14 phone calls, or by email. By joining PLS, licensed real estate professionals could
15 privately share pocket listings with other licensed real estate professionals while
16 avoiding the exposure of those listings through the NAR-affiliated MLSs. For
17 home sellers and the licensed real estate professionals serving those home sellers,
18 the PLS offered all of the benefits of the NAR-affiliated MLSs while retaining the
19 privacy and discretion that would be lost by listing with NAR-affiliated MLSs. For
20 home buyers and the licensed real estate professionals serving those home buyers,
21 the PLS offered an opportunity to learn about properties that were not widely
22 marketed.

23 9. The surge in consumer demand for pocket listings, and the rise of a
24 listing network to market pocket listings effectively, was a competitive threat to the
25 viability of the NAR-affiliated MLS system. These market changes also threatened
26 NAR’s ability to control competition in the residential real estate brokerage
27 industry.

28 10. NAR-affiliated MLSs were aware of this competitive threat.

1 Competing MLS systems met together privately and through NAR to discuss this
2 threat and formulated a common plan to eliminate that competitive threat.

3 11. In September 2019, the largest NAR-affiliated MLSs, including
4 Defendants California Regional Multiple Listing Service, Bright MLS, as well as
5 Defendant Midwest Real Estate Data, jointly authored and published a white paper
6 on pocket listings and the future of the NAR-affiliated MLS system. The white
7 paper provided that “The multiple listing service as we know it is in jeopardy and
8 this call-to-action serves as an impassioned plea to brokers and MLSs to take
9 immediate action.” The white paper identified the declining share of properties
10 listed in NAR-affiliated MLSs due to the “persistent, and increasing, presence of
11 off-MLS home marketing” as among the “largest challenges MLSs face[.]” The
12 white paper further noted the risk that one or more private listing networks would
13 obtain a critical mass of pocket listings that “could fuel the trend to power private
14 listing databases in general” which “will soon exceed, or circumvent, the service
15 MLSs offer.”

16 12. PLS was the listing network that NAR-affiliated MLSs feared. Having
17 amassed nearly 20,000 members, PLS had or would have soon attracted a critical
18 mass of members and listings to create a powerful network effect that was likely to
19 quickly lead to substantial market share as new members joined, bringing new
20 listings, attracting in turn more new members and more new listings in a virtuous
21 and self-sustaining cycle. The more competitive future that the NAR-affiliated
22 MLSs feared had arrived.

23 13. Acting through NAR, the NAR-affiliated MLSs moved swiftly to
24 eliminate the competitive threat from listing networks aggregating pocket listings.
25 In November 2019, NAR promulgated a mandatory rule governing all NAR-
26 affiliated MLSs. The rule, called the Clear Cooperation Policy, requires NAR
27 members participating in NAR-affiliated MLSs to submit their listings to the MLS
28 within one business day of marketing the property to the public. For purposes of

1 the Clear Cooperation Policy, NAR defines marketing a property to the public to
 2 include listing on private “multi-brokerage listing sharing networks” such as PLS.
 3 NAR members that violate the Clear Cooperation Policy face discipline and
 4 punishment by other NAR members.

5 14. The Clear Cooperation Policy eliminates the viability of the private
 6 network of pocket listings that the MLS Defendants and other NAR-affiliated MLSs
 7 had identified as a competitive threat. By eliminating the threat to NAR-affiliated
 8 MLSs, NAR cements its ability to control competition in the market for residential
 9 real estate brokerage services.

10 15. Through the Clear Cooperation Policy, the Defendants eliminated the
 11 possibility of a more competitive future in the market for residential real estate
 12 listing network services. A once-in-a-lifetime opportunity for competition in a
 13 monopolized market has been lost. Defendants’ conduct has harmed competition
 14 and consumers, and is illegal.

15 **PLAINTIFF**

16 16. Plaintiff PLS is a California Limited Liability Company headquartered
 17 in Los Angeles, California. At the time the Clear Cooperation Policy was adopted,
 18 PLS operated the largest network of licensed real estate professionals marketing
 19 pocket listings in the United States.

20 **DEFENDANTS**

21 17. Defendant NAR is a trade association headquartered in Chicago,
 22 Illinois, that establishes and enforces policies and professional standards for its over
 23 1.4 million members. NAR is incorporated under the laws of Illinois. Its 54 state
 24 and territorial associations and over 1,200 local associations are members of, and
 25 are overseen by, NAR. NAR promulgates rules governing the operation of the
 26 approximately 600 MLSs that are affiliated with NAR through their ownership or
 27 operation by NAR’s state, local and territorial associations. NAR is registered to do
 28 business as a non-profit in the state of California and advertises and solicits

1 members in the state. It has more than 185,000 members in California, derives
 2 revenue from California, and holds meetings in California. NAR also directs its
 3 California-based members to follow rules it promulgates.

4 18. Defendant California Regional Multiple Listing Service, Inc.
 5 (“CRMLS”) is the largest MLS in the United States with over 100,000 members
 6 who have access to more than 70 percent of listings for sale in California. CRMLS
 7 is owned and controlled by NAR members operating through 39 local associations
 8 of NAR throughout the State of California. CRMLS is headquartered in Chino
 9 Hills, California, and is incorporated under the laws of California. CRMLS is a
 10 NAR-affiliated MLS governed and controlled by NAR rules.

11 19. Defendant Bright MLS, Inc. (“Bright MLS”) is a MLS serving the
 12 Mid-Atlantic region of the United States with over 88,000 members. Bright MLS is
 13 owned and controlled by NAR members operating through 43 local associations of
 14 NAR members operating through local associations of NAR throughout the States
 15 of New Jersey, Delaware, Maryland, Pennsylvania, West Virginia, the
 16 Commonwealth of Virginia, and the District of Columbia. Bright MLS is
 17 headquartered in Rockville, Maryland, and is incorporated under the laws of
 18 Delaware. In a typical year, Bright MLS will facilitate approximately \$70 billion in
 19 residential real estate transactions. Bright MLS is a NAR-affiliated MLS governed
 20 and controlled by NAR rules.

21 20. Defendant Midwest Real Estate Data, LLC (“MRED”) is a MLS
 22 serving northern Illinois, southern Wisconsin, and northwest Indiana with over
 23 45,000 members. MRED is indirectly owned and controlled by NAR members
 24 operating through 15 local associations of NAR throughout the States of Illinois,
 25 Wisconsin, and Indiana. MRED is headquartered in Lisle, Illinois, and organized
 26 under the laws of the Illinois.

27 JURISDICTION, STANDING, AND VENUE

28 21. Plaintiff brings this action to recover damages, including treble

1 damages, cost of suit, and reasonable attorney's fees, as well as injunctive relief,
 2 arising from Defendants' violations of Section 1 of the Sherman Antitrust Act, 15
 3 U.S.C. § 1.

4 22. This Court has subject matter jurisdiction of Plaintiff's federal law
 5 claims pursuant to 28 U.S.C. § 1331 (federal question) and 28 U.S.C. § 1337
 6 (commerce and antitrust regulation).

7 23. Plaintiff has standing to bring this action under Sections 4 and 16 of
 8 the Clayton Act, 15 U.S.C. §§ 15, 26.

9 24. This Court has subject matter jurisdiction of Plaintiff's pendent state
 10 law claims pursuant to 28 U.S.C. § 1367. Plaintiff's state law claims arise out of
 11 the same factual nucleus as Plaintiff's federal law claims.

12 25. This Court has personal jurisdiction over each Defendant and venue is
 13 proper in the Central District of California and this division under Sections 4 and 12
 14 of the Clayton Act, 15 U.S.C. §§ 15, 22, and 28 U.S.C. § 1391, because NAR and
 15 CRMLS regularly transact business within the Central District of California, and
 16 because Bright MLS and MRED formulated, led and joined a conspiracy among
 17 NAR members and NAR-affiliated MLSs that expressly aimed their intentional and
 18 anticompetitive conduct at California. All of the Defendants knew and specifically
 19 intended that their conspiracy would be formulated, negotiated, and implemented in
 20 California, would exclude competition in California (where they knew PLS was
 21 based), and would harm consumers in California. The Defendants worked in
 22 concert to effect NAR's adoption of the Clear Cooperation Policy at a 2019 NAR
 23 Convention in California, and each Defendant committed overt acts in furtherance
 24 of the Defendants' conspiracy in California. CRMLS, Bright MLS and MRED
 25 (together, the "MLS Defendants") were among the MLSs that caused the September
 26 2019 white paper, setting forth the competitive threat from pocket listings and the
 27 need for collective action among NAR-affiliated MLSs, to be published from San
 28 Juan Capistrano, California.

26. Defendants are engaged in, and their activities substantially affect, interstate trade and commerce. Billions of dollars flow across state lines in the mortgage market to finance the sales of residential real estate facilitated by the MLS Defendants.

RESIDENTIAL REAL ESTATE BROKERAGE

27. State law regulates entry into the residential real estate brokerage services industry. There are two licensee categories: (i) the real estate broker; and (ii) the individual real estate licensee or agent. Brokers supervise agents who work directly with consumers. Agents solicit listings, work with homeowners to sell their homes, and show buyers homes that are likely to match their preferences. Brokers often provide agents with branding, advertising, and other services that help the agents complete transactions.

28. Although there is no legal impediment to consumers buying and selling homes on their own, the large majority of consumers choose to work with a real estate broker. The substantial majority of residential real estate transactions involve the services of licensed real estate professionals. According to NAR, in 2017, 92 percent of sellers sold their home and 87 percent of buyers purchased their home with the assistance of a real estate broker.

29. The vast majority of licensed real estate professionals active in the residential real estate brokerage services industry are NAR members.

30. NAR promulgates rules and codes of conduct for its members and for its state, territorial and local associations. These associations, in turn, are required to adopt NAR's rules and bylaws and to enforce NAR-promulgated rules upon the licensed real estate professionals comprising the associations.

31. Until recently, with the surge in consumer demand for pocket listings, NAR-affiliated MLSs facilitated the vast majority of residential real estate transactions.

32. MLSs are joint ventures among virtually all licensed real estate

1 professionals operating in local or regional areas. Licensed real estate professionals
2 regard participation in their local MLS as critical to their ability to compete with
3 other licensed real estate professionals for home sellers and buyers. The MLS
4 combines its members' home listings information into a database, usually in
5 electronic form. The MLS then makes these data available to all licensed real estate
6 professionals who are members of the MLS. By listing in the MLS, a licensed real
7 estate professional can market properties to a large set of potential buyers. By
8 searching the MLS, a licensed real estate professional representing a buyer can
9 provide that buyer with information about all the listed homes in the area that match
10 the buyer's housing needs. An MLS is thus a market-wide joint venture of
11 competitors that possesses substantial market power: to compete successfully, a
12 licensed real estate professional must be a member; and to be a member, a licensed
13 real estate professional must adhere to any restrictions that the MLS imposes.

14 33. The state, territorial and local associations of NAR (sometimes referred
15 to as "Realtor® associations") own NAR-affiliated MLSs. NAR requires each of
16 these associations to comply with the mandatory provisions in NAR's Handbook on
17 Multiple Listing Policy.

18 34. NAR does not require that licensed real estate professionals be NAR
19 members to participate in NAR-affiliated MLSs. In Alabama, California, Florida,
20 and Georgia, NAR-affiliated MLSs are prohibited by law from promulgating any
21 such requirement. As a result, many licensed real estate professionals that are not
22 NAR members participate in NAR-affiliated MLSs.

23 35. NAR-affiliated MLSs must adopt new or amended NAR policies.
24 NAR's Handbook on Multiple Listing Policy states that NAR-affiliated MLSs
25 "must conform their governing documents to the mandatory MLS policies
26 established by the National Association's Board of Directors to ensure continued
27 status as member boards and to ensure coverage under the master professional
28 liability insurance program."

36. One of the many benefits that NAR provides to its state, territorial and local associations and the MLSs owned by those associations is professional liability insurance. To be eligible for this insurance, associations and their MLSs must comply with the mandatory provisions in the Handbook on Multiple Listing Policy. NAR threatens to withhold these valuable insurance benefits from associations and MLSs that fail to comply with these mandatory provisions. NAR's Handbook states that "[t]hose associations or multiple listing services found by the National Association to be operating under bylaws or rules and regulations not approved by the National Association are not entitled to errors and omissions insurance coverage and their charters are subject to review and revocation."

37. NAR reviews the governing documents of its state, territorial and local associations to ensure compliance with its rules. NAR requires its state, territorial and local associations to demonstrate their compliance with these rules by periodically sending their governing documents to NAR for review.

THE NAR-AFFILIATED MLS SYSTEM

38. For decades, the NAR-affiliated MLSs have often been regarded as a permanent, unavoidable, and inevitable feature of the residential real estate brokerage industry. NAR-affiliated MLSs have for decades enjoyed durably high market shares in markets across the country.

39. The majority of NAR-affiliated MLSs, including Bright MLS, are managed as for-profit enterprises. Regardless of their corporate form, the majority of NAR-affiliated MLSs, and MRED, serve directly or indirectly as the primary revenue stream for their owners, the state, territorial and local associations of NAR, whose shareholders use the funds for other purposes.

40. All NAR-affiliated MLSs are actual or potential competitors with other NAR-affiliated MLSs. NAR-affiliated MLSs frequently have overlapping service areas and licensed real estate professionals may choose to pay for access to only one of several available NAR-affiliated MLSs.

1 41. NAR-affiliated MLSs charge licensed real estate professionals for
2 access to each MLS. The prices charged by NAR-affiliated MLSs to licensed real
3 estate professionals for access to the MLS are excessive, above competitive levels,
4 and unrelated to the MLSs' cost of service.

5 42. NAR-affiliated MLSs have been slow to innovate and unresponsive to
6 consumer demand. According to NAR-affiliated MLSs writing in 2019, "the
7 software used in most MLSs has become obsolete."

8 43. According to a white paper commissioned by NAR-affiliated MLSs in
9 2017, "Almost everyone interviewed for this study feels that the MLS industry has
10 meandered aimlessly for over a decade. There are of course various reasons, but the
11 dominant contributing factor is the fact that most MLS organizations are owned and
12 governed by Realtor® associations. And Realtor® associations, and their
13 fragmentally managed committee structure, are simply not geared to compete in
14 today's new, bold, fast-paced technology arena."

15 44. A Chief Executive Officer of one NAR-affiliated MLS stated in 2017,
16 "As an industry, we have outdated technology that is the result of the community
17 we represent resisting change. There are perhaps 30 to 40 MLSs across the country
18 that have it right or are moving toward the right direction, but there are also 650
19 MLS organizations that are continuing to rest on how they have done it for decades.
20 They are ignoring the fact that the marketplace and the needs of the user have
21 changed, and their failure to respond is spiraling the MLS industry to the bottom."

22 45. Another Chief Executive Officer of a NAR-affiliated MLS stated in
23 2017, "The MLS has a business model problem. The industry has forgotten who
24 their customers are. The industry's longstanding 'product in a box' solution is no
25 longer valid and the platform it is delivered on is antiquated. In essence, the MLS is
26 still trying to operate as a gatekeeper and continues to block real estate
27 professionals from having access to the best-in-class products they need to help
28 them do their job."

1 46. The regionally-fragmented system of NAR-affiliated MLSs is
 2 inefficient and imposes unnecessary and redundant costs on licensed real estate
 3 professionals. According to an executive of a large real estate brokerage in 2017,
 4 “Mid-sized and large brokerages that operate across states and regions face unique
 5 challenges in having to belong to multiple MLSs, and that can be costly, redundant
 6 and inefficient.” According to a 2015 study commissioned by NAR, “An estimated
 7 \$250-\$500 million in MLS fees are attributable to duplication, redundancy, and
 8 excess among MLSs every year. If economies of scale were implemented
 9 nationwide, MLS fees would be significantly less.”

10 47. There is consumer demand for a listing network aggregating listings
 11 nationwide. According to a 2015 study commissioned by NAR, “A national MLS
 12 has been talked about for decades, but never before has the likelihood of it actually
 13 becoming a reality been so high.”

14 48. One driver of consumer demand for a national listing network service
 15 is attributable to large brokerages, which purchase listing network services
 16 nationwide. These brokerages can belong to dozens of MLSs across the country
 17 with often different rules, policies, technology and underlying systems. In 2013,
 18 dozens of large brokerages threatened to pull out of NAR-affiliated MLSs and
 19 create their own multi-brokerage listing network, voicing concerns about MLSs
 20 overcharging for MLS services.

21 49. Another driver of consumer demand for a national listing network
 22 service is attributable to brokerages that specialize in serving clients interested in
 23 listing properties that may be of interest to buyers nationwide, clients interested in
 24 considering the purchase of properties nationwide, or both. These properties are
 25 sometimes relatively unique and have high listing prices.

26 **POCKET LISTINGS CREATE THE OPPORTUNITY FOR COMPETITION**

27 50. MLSs, like other networks, exhibit what economists call “network
 28 externalities,” meaning the value of the network services is a function of the number

1 of trading partners connected by the network.

2 51. The dominance of NAR-affiliated MLSs is a function of the percentage
3 share of listings submitted to NAR-affiliated MLSs by licensed real estate
4 professionals. When all or almost all listings are submitted to the NAR-affiliated
5 MLSs, the possibility of effective competition to those MLSs is nil. Conversely,
6 when listings are not submitted to the MLS and are marketed by licensed real estate
7 professionals in other ways, the possibility of competition to the MLSs emerges.
8 And when a critical mass of listings becomes available for a competing listing
9 network, the possibility of head-to-head, network-to-network competition becomes
10 real.

11 52. The dominance of NAR-affiliated MLSs is neither inevitable nor
12 efficient. The surge in consumer demand for pocket listings created, for the first
13 time in living memory, the possibility of competition for the NAR-affiliated MLSs.
14 Pocket listings presented the opportunity for a competing listing network to
15 aggregate a critical mass of listings that could support a listing network competing
16 with the NAR-affiliated MLSs.

17 53. According to a 2015 study commissioned by NAR, "Off-MLS listings
18 may contribute to the unraveling of the MLS as we know it, and its replacement by
19 a private network that serves to benefit a certain group of participants."

20 54. There is substantial and unmet demand among licensed real estate
21 professionals, and among the customers they serve, for an alternative to the NAR-
22 affiliated MLSs.

23 55. According to a 2015 study commissioned by NAR, "A number of
24 industry initiatives suggest that the current MLS-centric era might be coming to an
25 end. After half a century of operating as the only gateway, there is a strong
26 likelihood that the MLS may lose its exclusive positioning as the principal source of
27 real estate listings."

28 56. According to the President and Chief Executive Officer of a network of

1 large real estate brokerage firms in 2017, “MLS has been of great value to agents,
 2 but their loyalty to the MLS is waning ... For the first time, the industry has entered
 3 a world where there are realistic and legitimate attempts to create alternatives to the
 4 MLS that exists today.”

5 57. As one licensed real estate professional wrote after the NAR Clear Co-
 6 operation Policy was adopted, “I long for the day when a private company decides
 7 to create an MLS platform that competes with association-owned MLSs freeing us
 8 from the clutches of NAR.”

9 **PLS WAS A COMPETITIVE THREAT TO NAR’S MLS SYSTEM**

10 58. PLS was formed in 2017 to address the demand of licensed real estate
 11 professionals, and for the consumers they serve, for an alternative to the NAR-
 12 affiliated MLS system.

13 59. Like the NAR-affiliated MLSs, PLS is a private network limited to
 14 licensed real estate professionals. All licensed real estate professionals were
 15 eligible to be members in the PLS.

16 60. The PLS, like the NAR-affiliated MLSs, is a means for licensed real
 17 estate professionals to cooperate in the sale of residential real estate. Like the
 18 NAR-affiliated MLSs, PLS operates an electronic database of listings submitted by
 19 PLS members with an offer of compensation to other PLS members that can find a
 20 buyer. Like the NAR-affiliated MLSs, PLS then makes these data available to all
 21 licensed real estate professionals who are members of the PLS.

22 61. Unlike the NAR-affiliated MLSs, licensed real estate professionals
 23 listing on PLS could share as much or as little information about the listing as their
 24 client desired. In this way, the PLS combined the powerful network efficiencies of
 25 the MLS with the privacy and discretion of the pocket listing.

26 62. Before PLS was launched, there was no place for licensed real estate
 27 professionals operating in separate brokerage firms to privately list, search, organize
 28 and share information about pocket listings.

63. PLS's fees to licensed real estate professionals would have been substantially lower than the fees charged for similar services to licensed real estate professionals by the NAR-affiliated MLSs.

64. PLS was designed and marketed as a national platform, unlike the fragmented NAR-affiliated MLS system that imposes duplicative and burdensome fees on brokerages operating in multiple geographic markets.

65. PLS was an actual or potential competitor to every single NAR-affiliated MLS, and each MLS Defendant. At the time the Clear Cooperation Policy was adopted, PLS had members across the country, including in the service areas of the MLS Defendants.

66. PLS launched successfully and grew quickly. At the time the Clear Cooperation Policy was adopted, nearly 20,000 licensed real estate professionals were cooperating to sell billions of dollars of residential real estate listings nationwide.

67. PLS was a serious competitive threat to the NAR-affiliated MLS system, and to the MLS Defendants.

68. NAR and the NAR-affiliated MLSs, and the MLS Defendants, were aware of this competitive threat and acted through the Clear Cooperation Policy and otherwise to eliminate this threat.

NAR AND ITS AFFILIATES EXCLUDE COMPETITION

69. For the NAR-affiliated MLSs, pocket listings are a form of lost market share. The NAR-affiliated MLSs were concerned that a critical mass of pocket listings could be aggregated in a competing listing network, making possible for the first time network-to-network competition to the MLS system.

70. NAR-affiliated MLSs, and MRED, recognized that they could not unilaterally eliminate the competitive threat that pocket listings posed, in part because pocket listings are a national phenomenon and could create the possibility of a nationwide competitor to the MLS system. NAR-affiliated MLSs, and MRED,

1 recognized the need for collective action among NAR-affiliated MLSs, in the form
 2 of a change to the mandatory provisions in NAR's Handbook on Multiple Listing
 3 Policy that would require all NAR-affiliated MLSs to take action to stamp out the
 4 possibility of competitive entry presented by the rise of pocket listings.

5 71. In August 2019, NAR's MLS Technology and Emerging Issues
 6 Advisory Board voted to recommend the adoption of what would become the Clear
 7 Cooperation Policy at the upcoming NAR Convention in San Francisco, California.
 8 The members present for this vote included executives of NAR-affiliated MLSs,
 9 and Defendant MRED. On information and belief, MRED's representative
 10 participated in this NAR Advisory Board meeting as a representative of the Council
 11 of Multiple Listing Services ("CMLS"), an association of approximately 200 MLSs,
 12 including NAR-affiliated MLSs and the MLS Defendants.

13 72. NAR admits that the Clear Cooperation Policy was formulated and
 14 advanced by the NAR-affiliated MLSs, and by MRED. According to NAR, "The
 15 association's MLS Technology and Emerging Issues Advisory Board, a group made
 16 up of brokers and MLS executives, developed the proposal in consultation with
 17 brokerage and MLS leaders across the industry."

18 73. NAR-affiliated MLSs around the country communicate frequently and
 19 privately among themselves regarding pocket listings, using internet forums and
 20 social media, and through CMLS.

21 74. MRED's Chief Executive Officer admits that these private interfirm
 22 communications among NAR-affiliated MLSs, MRED, and the other MLS
 23 Defendants, were the means by which the Clear Cooperation Policy was formulated
 24 and advanced.

25 75. In September 2019, Bright MLS, MRED, and CRMLS were among the
 26 signatories of the white paper issued by the largest NAR-affiliated MLSs that called
 27 for collective action to address the threat to the MLS system presented by the rise of
 28 pocket listings and the prospect of a competing listing network that would aggregate

1 such listings.

2 76. On October 16, 2019, Defendant Bright MLS adopted a version of
3 what would become the Clear Cooperation Policy, before having any obligation
4 under NAR rules or otherwise to do so.

5 77. On or around the same day, Defendant MRED published a statement
6 supporting adoption by NAR of the Clear Cooperation Policy at the upcoming NAR
7 Convention.

8 78. On October 17 and 18, 2019, NAR-affiliated MLSs, MRED, and the
9 other MLS Defendants, met at a CMLS conference in Salt Lake City, Utah to
10 discuss the competitive threat presented by pocket listings and the need for NAR to
11 take action at the upcoming NAR Convention to eliminate that threat through
12 adoption of the Clear Cooperation Policy.

13 79. On October 17, 2019, the Chief Executive Office of MRED addressed
14 the assembled representatives of the NAR-affiliated MLSs at the CMLS conference.
15 MRED's Chief Executive Officer, who had attended the August NAR meeting
16 where the Clear Cooperation Policy was first proposed and recommended,
17 explained that the Clear Cooperation Policy was motivated by concerns that pocket
18 listings were "making the MLS less valuable." At this October 2019 CMLS
19 conference, representatives of the assembled NAR-affiliated MLSs were provided
20 with copies of MRED's published statement in support of the Clear Cooperation
21 Policy and urged to review it.

22 80. On October 17, 2019, the Chairman of Bright MLS addressed
23 representatives of the NAR-affiliated MLSs at the CMLS conference, recited the
24 fact that Bright MLS the day before had adopted a policy banning pocket listings,
25 and urged the assembled NAR-affiliated MLSs to adopt similar policies. The
26 Chairman of Bright MLS also urged the representatives of the NAR-affiliated
27 MLSs to attend the upcoming NAR Convention, and to work as a group at that
28 meeting to ensure NAR's adoption of the Clear Cooperation Policy.

1 81. Among other things, the Chairman of Bright MLS stated “Now, the
2 people who want to do pocket listings? They’re a little pissed. They’ll get over it.
3 We need to not worry about it. Because that’s bad for our industry, right? All right,
4 let me tell you what we all need to do. We have an opportunity in front of us to
5 make, put this policy into effect in November. And Bright adopted it yesterday,
6 MRED’s already adopted it, other people are already doing it, but we really need to
7 get it through.”

8 82. The Chairman of Bright MLS continued on: “So what do we need to
9 do? We need to go back and talk to your Boards of Directors, talk to your big
10 brokers, and make sure that they understand we’re talking pocket listings and not
11 everything else and make sure that they understand. And then you need to make a
12 policy statement. What are you guys going to do? And then you need to come to
13 that MLS forum, and you need to line up at the microphone and say ‘Bright MLS,
14 we’re all in. 8.0. Go.’” What would become the Clear Cooperation Policy was
15 referred to at this time as MLS Statement 8.0.

16 83. The Chairman of Bright MLS explained to the representatives of the
17 assembled NAR-affiliated MLSs that he anticipated a degree of resistance to
18 passage of the Clear Cooperation Policy at the upcoming NAR Convention, in part
19 from NAR members who wished to continue to offer pocket listings.

20 84. The Chairman of Bright MLS urged the representatives of the
21 assembled MLSs to contact members of their MLS who were on NAR’s Board of
22 Directors to advocate for the adoption of the Clear Cooperation Policy at the
23 upcoming NAR Convention.

24 85. The Chairman of Bright MLS urged the representatives of the
25 assembled NAR-affiliated MLSs to take collective action in the State of California
26 to effect the adoption of the Clear Cooperation Policy. Specifically, the Chairman
27 of Bright MLS said “I look forward to seeing you in San Francisco. I look forward
28 to us, in this room, getting this through.”

86. In November 2019, the Defendants gathered in San Francisco to take action on the Clear Cooperation Policy. On November 9, 2019, NAR's Multiple Listing Issues and Policies Committee approved the Clear Cooperation Policy by a voice vote, sending the Policy to NAR's Board of Directors. Executives of the NAR-affiliated MLSs, including Bright MLS, and MRED, attended this meeting and spoke in support of the Clear Cooperation Policy. As had been discussed and planned at the October CMLS conference, other NAR-affiliated MLSs did the same. At this meeting, elimination of competition to NAR-affiliated MLSs from networks aggregating pocket listings was cited as a reason for passage of the Clear Cooperation Policy.

87. NAR's Executive Committee reviewed and discussed the Clear Cooperation Policy at the San Francisco meeting on November 10, 2019. NAR's Board of Directors approved the Clear Cooperation Policy at the San Francisco meeting on November 11, 2019.

88. NAR adopted the Clear Cooperation Policy over the complaints of some NAR members, who informed NAR that the policy was anticompetitive and likely illegal.

89. The text of the Clear Cooperation Policy provides:

"Within one (1) business day of marketing a property to the public, the listing broker must submit the listing to the MLS for cooperation with other MLS participants. Public marketing includes, but is not limited to, flyers displayed in windows, yard signs, digital marketing on public facing websites, brokerage website displays (including IDX and VOW), digital communications marketing (email blasts), multi-brokerage listing sharing networks, and applications available to the general public. (Adopted 11/19)."

90. The Clear Cooperation Policy was effective January 1, 2020, and was included as a mandatory rule in the 2020 version of the NAR Handbook on Multiple

1 Listing Policy. NAR required that all NAR-affiliated MLSs, including Bright MLS
 2 and CRMLS, modify their rules to conform to the Clear Cooperation Policy by May
 3 1, 2020. NAR admits that all NAR-affiliated MLSs, including Bright MLS and
 4 CRMLS, must adopt and enforce the Clear Cooperation Policy. According to NAR,
 5 “By establishing a national policy, it is mandatory that all REALTOR® Association
 6 MLSs adopt the policy and have the same consistent standard.”

7 91. NAR admits that there are no exceptions for properties that are
 8 “publicly marketed.” According to NAR, “The new policy does not include an ‘opt
 9 out.’ Any listing that is ‘publicly marketed’ must be filed with the service and
 10 provided to other MLS Participants for cooperation within (1) one business day.”

11 92. Previously, NAR-affiliated MLSs had generally allowed members to
 12 withhold listings from the MLS if the seller of the property so desired. The Clear
 13 Cooperation Policy eliminates this possibility, and in that way renders the provision
 14 of residential real estate brokerage services unresponsive to consumer demand.

15 93. The Clear Cooperation Policy does, however, have an exception that
 16 allows brokerages to maintain so-called “office listings,” or listings marketed
 17 entirely within a brokerage firm, without submission of those listing to the MLS.

18 94. NAR-affiliated MLSs, including Bright MLS and CRMLS, enforce the
 19 Clear Cooperation Policy by monitoring adherence to the policy, encouraging MLS
 20 members to report their colleagues using pocket listings, and through fines for non-
 21 compliance. For example, one MLS in South Florida, a market where consumer
 22 demand for pocket listings is high, describes the penalties it levies for violations of
 23 the Clear Cooperation Policy as “severe,” including maximum fines of up to
 24 \$15,000 and possible suspension or termination of access to the MLS. The
 25 penalties imposed by the NAR-affiliated MLSs for violations of the Clear
 26 Cooperation Policy are intended to, and in fact do, make violations of the Clear
 27 Cooperation Policy cost-prohibitive for NAR members, and are a constructive
 28 refusal to offer MLS services to NAR members that violate the Clear Cooperation

1 Policy.

2 95. Since the adoption of the Clear Cooperation Policy, NAR-affiliated
3 MLSs have operated, or planned to operate, their own private listing networks,
4 effectively allowing their members to market off-MLS listings under the auspices of
5 the NAR-affiliated MLSs without violation of the Clear Cooperation Rule. MRED
6 has also operated a private listing network.

7 96. NAR-affiliated MLSs and CMLS have admitted that the purpose of the
8 Clear Cooperation Policy was to maintain the market dominance of the NAR-
9 affiliated MLS system, and specifically to exclude PLS.

10 **RELEVANT MARKET**

11 97. PLS and the NAR-affiliated MLSs, including Bright MLS and
12 CRMLS, and MRED, compete to offer listing networks that facilitate the sale of
13 residential real estate listings among licensed residential real estate professionals in
14 the United States.

15 98. The provision of listing network services to licensed real estate
16 professionals for the sale of residential real estate listings is a relevant antitrust
17 market. Consumers of listing network services for the sale of residential real estate
18 listings view these networks, including the NAR-affiliated MLSs, MRED and PLS,
19 as substitutes for each other. A hypothetical monopolist of listing network services
20 for the sale of residential real estate listings could profitably impose a small but
21 significant, non-transitory increase in price above competitive levels.

22 99. Listing network services are not a two-sided transaction market
23 because listing networks do not involve a simultaneous sale between buyers and
24 sellers of real estate. No transaction between buyers and sellers occurs on these
25 networks. The networks simply list available residential real estate for sale and
26 charges brokerages monthly fees to access the network, regardless of whether their
27 agents represents buyers, sellers, or both. Access to the listing network gives real
28 estate agents the ability to list properties for sale or view available properties for

1 sale.

2 100. One relevant geographic market is nationwide. Licensed real estate
3 professionals and their customers seek listing network services that aggregate
4 listings nationwide, from across the United States. In the alternative, each and
5 every service area of a NAR-affiliated MLS, as well as the service areas of each
6 MLS Defendant, is a relevant geographic market. On information and belief, each
7 of the MLS Defendants has enjoyed a durably high share of over 65 percent of
8 residential real estate listings marketed by licensed real estate professionals in their
9 respective service areas.

10 101. The Defendants collectively have substantial market power in the
11 relevant market or markets, however defined. Substantial barriers to entry exist to
12 protect that market power, as shown by the durably high market shares enjoyed by
13 the NAR-affiliated MLSs and NAR's ability to exclude competition. One
14 substantial barrier to entry are the network effects that accrue to the NAR-affiliated
15 MLSs as a result of their large market shares. The value of an MLS to licensed real
16 estate professionals is a function of its market share. The greater the market share,
17 the larger the network effects that accrue to the MLS, and the more important
18 access to the MLS is to licensed real estate professionals. NAR and NAR-affiliated
19 MLSs, including Bright MLS and CRMLS, and MRED, have the power to
20 profitably elevate the prices paid by licensed real estate professionals for access to
21 listing network services above the competitive level, and to impose onerous
22 conditions of access on licensed real estate professionals, including the Clear
23 Cooperation Policy.

24 **DEFENDANTS' UNLAWFUL CONDUCT**

25 102. The Defendants agreed with one another to exclude PLS. The
26 Defendants had a conscious commitment to a common scheme to prevent the
27 emergence of a viable competitor to NAR-affiliated MLSs, to exclude PLS from the
28 relevant market, and to eliminate PLS as an effective competitor. Defendants took

1 | overt acts in furtherance of this conspiracy.

2 | 103. NAR is a combination or conspiracy among its members, who are
 3 | licensed real estate professionals who compete with one another. The members of
 4 | NAR, as a group and through the Board they elect and the staff they indirectly
 5 | employ, have agreed to, adopted, maintained, and enforced rules, including the
 6 | Clear Cooperation Policy, affecting how members compete to provide brokerage
 7 | services, participate in NAR-affiliated MLSs, and access MLS services. NAR's
 8 | members agree (and adhere) to NAR's code of ethics, bylaws, and rules as a
 9 | condition of membership. NAR's rules, including the Clear Cooperation Policy, are
 10 | therefore the product of agreements and concerted action among its members,
 11 | including the owners of the NAR-affiliated MLSs. that operate and control the MLS
 12 | Defendants.

13 | 104. The adoption and enforcement of the Clear Cooperation Policy by the
 14 | NAR-affiliated MLSs is also the product of agreements and concerted action (i)
 15 | among the MLS Defendants and (ii) between and among each NAR-affiliated MLS
 16 | and their members. Each NAR-affiliated MLS is owned and controlled by
 17 | associations of competing real estate brokers, who collectively have the power to
 18 | admit new members, propose bylaws, and enact rules for members. The NAR-
 19 | affiliated MLSs' rules are an agreement among competitors that define the way in
 20 | which they will compete with one another.

21 | 105. The Clear Cooperation Policy and the overt acts taken by NAR and
 22 | NAR-affiliated MLSs in formulating, adopting, implementing, and enforcing that
 23 | Policy, are unreasonable restraints of trade. Each of the MLS Defendants joined the
 24 | conspiracy to formulate and adopt the Clear Cooperation Policy for their own
 25 | financial benefit and to eliminate the threat posed by upstart networks such as the
 26 | PLS, and took overt acts in furtherance of that conspiracy.

27 | 106. The Clear Cooperation Policy imposes an "all or nothing" term on
 28 | licensed real estate professionals that seek to use listing networks: the licensed real

1 estate professional must either submit all such listings to the NAR-affiliated MLSs,
 2 or risk losing access to the NAR-affiliated MLSs.

3 107. The “all or nothing” term imposed on licensed real estate professionals
 4 by the Clear Cooperation Policy is exclusionary.

5 108. Because licensed real estate professionals generally believe that they
 6 must submit at least a portion of their listings to NAR-affiliated MLSs to serve their
 7 customers, the Clear Cooperation Policy predictably ensures that all listings are
 8 submitted to NAR-affiliated MLSs.

9 109. By ensuring that all listings are submitted to NAR-affiliated MLSs, the
 10 Clear Cooperation Policy eliminates the ability of listing networks that compete
 11 with the NAR-affiliated MLSs to feature listings that are not on the NAR-affiliated
 12 MLSs, and ensures that the NAR-affiliated MLSs will always offer a superset of the
 13 listings available on any listing network.

14 110. By ensuring that the NAR-affiliated MLSs will always offer a superset
 15 of the listings available on any listing network, the Clear Cooperation Policy
 16 degrades the quality of competing listing networks, reduces the incentives of
 17 licensed real estate professionals to use those competing listing networks, and
 18 makes those competing listing networks less effective competitors to the NAR-
 19 affiliated MLSs.

20 111. By ensuring that the NAR-affiliated MLSs will always offer a superset
 21 of the listings available on any listing network, the Clear Cooperation Policy
 22 imposes a penalty on the use of competing listing networks and creates strong
 23 economic incentives for licensed real estate professionals to purchase listing
 24 network services exclusively from NAR-affiliated MLSs. By ensuring that licensed
 25 real estate professionals accessing listings through a competing listing network pay
 26 twice for access to the same listings, the Clear Cooperation Policy creates strong
 27 economic incentives for licensed real estate professionals to exclusively use NAR-
 28 affiliated MLSs to avoid the surcharge imposed by the Clear Cooperation Policy on

1 the use of competing listing networks.

2 112. The Clear Cooperation Policy has had actual and substantial
3 anticompetitive effects by eliminating the ability and incentive of licensed real
4 estate professionals to market pocket listings through PLS, or any other listing
5 network, thereby harming competition in the market for the provision of listing
6 network services to licensed real estate professionals.

7 113. By eliminating the ability and incentive of licensed real estate
8 professionals to market pocket listings through PLS or any other listing network,
9 the Clear Cooperation Policy forecloses competing listing networks from access to
10 a critical mass of listings necessary to obtain significant network effects and
11 compete with the NAR-affiliated MLSs in the relevant market(s). All or nearly all
12 active licensed real estate professionals depend upon access to NAR-affiliated
13 MLSs.

14 114. Through the Clear Cooperation Policy, NAR and the NAR-affiliated
15 MLSs maintained the cost of listing network services for residential real estate
16 listings above a competitive level, and otherwise stifled competition in the market
17 for listing network services for residential real estate listings. In that way, the
18 conduct of NAR and the MLS Defendants harmed (i) real estate professionals
19 serving both buyers and sellers of residential real estate services that desired to use
20 listing networks other than those operated by the NAR-affiliated MLSs, and also (ii)
21 those buyers and sellers of residential real estate.

22 115. The Clear Cooperation Policy also harmed consumers and competition
23 by eliminating from the market a form of real estate brokerage services desired by
24 consumers, and which lowered barriers to entry for listing networks competing with
25 the NAR-affiliated MLSs and MRED. There was substantial consumer demand for
26 pocket listings. Before the Clear Cooperation Policy, licensed real estate
27 professionals, including but not limited to NAR members, competed to offer pocket
28 listings, and listing networks that competed with the NAR-affiliated MLSs and

1 MRED were formed. Through the Clear Cooperation Policy, NAR restrained the
 2 ability of licensed real estate professionals to offer those services. Because NAR
 3 and its members collectively have market power, NAR's restraint on the ability of
 4 licensed real estate professionals to offer pocket listings has excluded competition
 5 in the relevant market(s), restricted output of residential real estate brokerage
 6 services and rendered the provision of those services unresponsive to consumer
 7 demand.

8 116. There is no cognizable or plausible procompetitive justification for the
 9 Defendants' unlawful conduct, or one that outweighs its anticompetitive effects.
 10 NAR's tolerance of off-MLS listings when privately marketed by NAR members
 11 that do not compete with the NAR-affiliated MLSs as listing networks (the "office
 12 listing" exclusion) or under the auspices of NAR-affiliated MLSs shows that NAR's
 13 asserted justifications for the Clear Cooperation Policy are pretext, and illuminate
 14 the purpose and effect of the Clear Cooperation Policy as the elimination of
 15 competition to the NAR-affiliated MLSs in the relevant market(s) from PLS and
 16 other licensing networks not affiliated with NAR.

17 117. For nearly 60 years, NAR's Bylaws have recognized that forcing NAR
 18 members to list properties in the MLS in the routine provision of real estate
 19 brokerage services is improper and not reasonably related to any legitimate business
 20 justification. Since 1960, Interpretation No. 1 of Article 1, Section 2 of NAR's
 21 Bylaws has provided that "A requirement to participate in a Multiple Listing
 22 Service in order to gain and maintain REALTOR® membership is an inequitable
 23 limitation on its membership. When a Multiple Listing Service is available, is well
 24 operated and properly organized, it is the duty of the REALTOR® to consider
 25 thoroughly whether he can serve the best interests of his clients by participating in
 26 it. The decision, however, must be his own. As a REALTOR®, it is possible for
 27 him to conduct business in an ethical and efficient manner without participating in a
 28 Multiple Listing Service. Therefore, his participation must not be a requirement of

1 REALTOR® membership.”

2 118. According to NAR’s handbook on Multiple Listing Policy, “Any
3 multiple listing activity in which it is compulsory that all members of an association
4 of REALTORS® participate and submit information on all designated types of
5 listings would be in direct conflict with the National Association’s bylaws, Article I,
6 Section 2, which bans the adoption by associations of REALTORS® of inequitable
7 limitations on membership.”

8 119. The Clear Cooperation Policy does not eliminate or prevent any free-
9 riding at the expense of NAR, NAR members, or the NAR-affiliated MLSs. NAR
10 does not itself provide MLS services. NAR can and does charge membership fees,
11 and can and does recoup the costs of providing its services in those fees. The NAR-
12 affiliated MLSs charge a membership fee for access to their listing networks, and
13 can and do recoup the costs of providing listing network services in those fees. The
14 membership fees charged by the NAR-affiliated MLS do not generally vary
15 depending on the number of listings submitted by NAR members to the MLS. PLS
16 members that seek to list properties on the PLS while also accessing a NAR-
17 affiliated MLS are not free-riding on NAR members that only submit listings to
18 NAR-affiliated MLS because PLS members that continue to also access the NAR-
19 affiliated MLS continue to pay fees to the NAR-affiliated MLSs. There are no
20 uncompensated services being provided by NAR, NAR members or NAR-affiliated
21 MLSs to members of the PLS. Instead, the Defendants advocated for and/or
22 adopted the Clear Cooperation Policy as a means of preventing the continued
23 exponential growth of a competitor that was providing a lower cost and nationwide
24 listing service.

25 120. The Clear Cooperation Policy is also overbroad and restrains
26 competition unnecessarily. The Clear Cooperation Policy was passed by NAR
27 members but limits the ability of licensed real estate professionals who are not NAR
28 members to compete using alternative listing network services because even non-

1 NAR members generally depend upon access to the NAR-affiliated MLSs for at
 2 least some of their business. NAR has no legitimate business justification for using
 3 NAR rules to restrain the ability of non-NAR members to deal with PLS and other
 4 listing networks that compete with the NAR-affiliated MLSs. The overbreadth of
 5 the Clear Cooperation Policy illuminates its anticompetitive purpose and effect.

6 121. PLS suffered injury and damages as a result of Defendants' unlawful
 7 conduct. Adoption and implementation of the Clear Cooperation Policy had the
 8 natural and intended effect on PLS's business operations. Listings were removed
 9 from PLS and submitted instead to NAR-affiliated MLSs. Agent participation in
 10 PLS declined. PLS's access to capital was constrained. PLS was foreclosed from
 11 the commercial opportunities necessary to innovate and grow.

12 122. Injury to PLS was the direct, foreseeable and intended result of the
 13 Defendants' conduct. The Defendants' conduct simultaneously harmed PLS and
 14 consumers in the relevant market by excluding PLS and thereby artificially
 15 maintaining or increasing the prices paid by licensed real estate professionals for
 16 listing network services for the sale of residential real estate. Although the
 17 mechanism of injury to PLS and to licensed real estate professionals (and thereby to
 18 consumers) is the same, the damages caused by Defendants' conduct in the form of
 19 higher prices is distinct from, and not duplicative of, the damages caused to PLS,
 20 which take the form of lost profits and damaged equity and goodwill.

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PLS'S CLAIMS FOR RELIEF

COUNT ONE

(Violation of the Sherman Act)

123. Plaintiff hereby restates Paragraphs 1 through 122 of this Complaint. The Defendants' conduct as alleged herein are unreasonable restraints of trade in violation of Section 1 of the Sherman Act, 15 U.S.C. § 1.

124. The Defendants' conduct has caused injury and damage to PLS in the form of lost profits.

125. The Defendants' conduct has caused injury and damage to PLS in the form of lost equity and goodwill, diminishing the value of PLS as a going concern.

COUNT TWO

(Violation of the Cartwright Act)

126. Plaintiff hereby restates Paragraphs 1 through 122 of this Complaint. The Defendants' conduct as alleged herein are unreasonable restraints of trade in violation of the Cartwright Act, Bus. & Prof. Code § 16720(a)-(c).

127. The Defendants' conduct has caused injury and damage to PLS in the form of lost profits.

128. The Defendants' conduct has caused injury and damage to PLS in the form of lost equity and goodwill, diminishing the value of PLS as a going concern.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff respectfully prays for relief and judgment against Defendants as follows:

1. Enter an Order permanently enjoining the Defendants from enforcing the Clear Cooperation Policy or any variant of that policy;
2. Award compensatory and trebled damages in favor of the Plaintiff and against all Defendants, jointly and severally, including all interest thereon;
3. Award Plaintiff reasonable costs and expenses incurred in this action, including attorneys' fees and expert fees; and

4. Any other and further relief as the Court deems just and proper.

DEMAND FOR TRIAL BY JURY

Pursuant to Rule 38(b) of the Federal Rules of Civil Procedure, Plaintiff hereby demands a trial by jury on all issues so triable.

DATED: July 20, 2020

DAVIS WRIGHT TREMAINE LLP

By: /s/ Scott R. Commerson

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11 **IN THE UNITED STATES DISTRICT COURT**
12 **FOR CENTRAL DISTRICT OF CALIFORNIA**
13 **SOUTHERN DIVISION**

13 **The PLS.com, LLC**, a California
14 limited liability company,

15 Plaintiff,

17 v.

18 **The National Association of Realtors**,
19
20 Defendant.

Case No. 2:25-cv-05971

COMPLAINT

JURY TRIAL DEMANDED

21 Plaintiff The PLS.com, LLC, (“PLS”), by and through its undersigned
22 attorneys, brings this action for trebled compensatory damages under the antitrust
23 laws of the United States against the above-named Defendant, demanding a trial by
24 jury. For its Complaint against Defendant National Association of Realtors (“NAR”),
25 PLS alleges the following:
26
27
28

NATURE OF THE CASE

1
2 1. For over 50 years, residential real estate in the United States has been
3 primarily marketed through the multiple listing services (“MLSs”) owned by
4 members of the NAR.

5 2. NAR, by itself and through its affiliates, controls competition in the
6 residential real estate brokerage industry through its members’ ownership of most of
7 the nation’s MLSs.

8 3. NAR has frequently used its control over MLSs to exclude new and
9 disruptive market entrants to the benefit of NAR members, and the detriment of
10 consumers. NAR and its members have abused the market power conferred upon
11 them by control over the MLS system time and time again.

12 4. NAR’s ability to control competition in the residential real estate
13 brokerage industry rests on the market power of the MLSs operated by its members.

14 5. In recent years, the edifice on which NAR’s ability to control
15 competition was built had begun to crumble. For the first time in the life of most
16 Americans, an alternative to the NAR-affiliated MLS system had emerged, promising
17 a wave of innovation, competition, and new entry.

18 6. Home sellers have for years sought to retain the services of licensed real
19 estate professionals to market their homes outside of the NAR-affiliated MLS system.
20 Sellers sought these services for a number of reasons. Many sellers desired for
21 reasons of privacy or security to market their home without the wide exposure that
22 comes from listing a property in NAR-affiliated MLSs. Many sellers desired to test
23 the market for their home without the stigma that comes from listing and then delisting
24 the property on a NAR-affiliated MLS.

25 7. Listings marketed by licensed real estate professionals outside the NAR-
26 affiliated MLS system are sometimes called “pocket listings.” Demand for pocket
27 listing services has skyrocketed in recent years, particularly in large and competitive
28 real estate markets such as Los Angeles, Orange County, San Francisco, Miami, and

1 Washington D.C. In some of these markets, 20 percent or more of residential real
2 estate was being sold outside the NAR-affiliated MLS system, primarily as pocket
3 listings. NAR recognized in 2018 that NAR members were competing with one
4 another to meet consumer demand for pocket listing services.

5 8. As consumer demand for pocket listing service grew, so did the need for
6 a centralized, searchable repository of pocket listings. PLS was formed as the “Pocket
7 Listing Service” to meet this need. Pocket listings had historically been marketed
8 bilaterally by licensed real estate professionals, face to face, through phone calls, or
9 by email. By joining PLS, licensed real estate professionals could privately share
10 pocket listings with other licensed real estate professionals while avoiding the
11 exposure of those listings through the NAR-affiliated MLSs. For home sellers and
12 the licensed real estate professionals serving those home sellers, the PLS offered all
13 of the benefits of the NAR-affiliated MLSs while retaining the privacy and discretion
14 that would be lost by listing with NAR-affiliated MLSs. For home buyers and the
15 licensed real estate professionals serving those home buyers, the PLS offered an
16 opportunity to learn about properties that were not widely marketed.

17 9. The surge in consumer demand for pocket listings, and the rise of a
18 listing network to market pocket listings effectively, was a competitive threat to the
19 viability of the NAR-affiliated MLS system. These market changes also threatened
20 NAR’s ability to control competition in the residential real estate brokerage industry.

21 10. NAR-affiliated MLSs were aware of this competitive threat. Competing
22 MLS systems met together privately and through NAR to discuss this threat and
23 formulated a common plan to eliminate that competitive threat.

24 11. In September 2019, the largest NAR-affiliated MLSs, including
25 California Regional Multiple Listing Service, Bright MLS, as well as Midwest Real
26 Estate Data, jointly authored and published a white paper on pocket listings and the
27 future of the NAR-affiliated MLS system. The white paper provided that “The
28 multiple listing service as we know it is in jeopardy and this call-to-action serves as

1 an impassioned plea to brokers and MLSs to take immediate action.” The white paper
2 identified the declining share of properties listed in NAR-affiliated MLSs due to the
3 “persistent, and increasing, presence of off-MLS home marketing” as among the
4 “largest challenges MLSs face[.]” The white paper further noted the risk that one or
5 more private listing networks would obtain a critical mass of pocket listings that
6 “could fuel the trend to power private listing databases in general” which “will soon
7 exceed, or circumvent, the service MLSs offer.”

8 12. PLS was the listing network that NAR-affiliated MLSs feared. Having
9 amassed nearly 20,000 members, PLS had or would have soon attracted a critical
10 mass of members and listings to create a powerful network effect that was likely to
11 quickly lead to substantial market share as new members joined, bringing new
12 listings, attracting in turn more new members and more new listings in a virtuous and
13 self-sustaining cycle. The more competitive future that the NAR-affiliated MLSs
14 feared had arrived.

15 13. Acting through NAR, the NAR-affiliated MLSs moved swiftly to
16 eliminate the competitive threat from listing networks aggregating pocket listings. In
17 November 2019, NAR promulgated a mandatory rule governing all NAR-affiliated
18 MLSs. The rule, called the Clear Cooperation Policy, requires NAR members
19 participating in NAR-affiliated MLSs to submit their listings to the MLS within one
20 business day of marketing the property to the public. For purposes of the Clear
21 Cooperation Policy, NAR defines marketing a property to the public to include listing
22 on private “multi-brokerage listing sharing networks” such as PLS. NAR members
23 that violate the Clear Cooperation Policy face discipline and punishment by other
24 NAR members.

25 14. The Clear Cooperation Policy eliminates the viability of the private
26 network of pocket listings that the MLS conspirators and other NAR-affiliated MLSs
27 had identified as a competitive threat. By eliminating the threat to NAR-affiliated
28

1 MLSs, NAR cements its ability to control competition in the market for residential
2 real estate brokerage services.

3 15. Through the Clear Cooperation Policy, NAR and the MLS conspirators
4 eliminated the possibility of a more competitive future in the market for residential
5 real estate listing network services. A once-in-a-lifetime opportunity for competition
6 in a monopolized market has been lost. NAR's conduct has harmed competition and
7 consumers, and is illegal.

8 **PLAINTIFF**

9 16. Plaintiff PLS is a California Limited Liability Company headquartered
10 in Los Angeles, California. At the time the Clear Cooperation Policy was adopted,
11 PLS operated the largest network of licensed real estate professionals marketing
12 pocket listings in the United States.

13 **DEFENDANT**

14 17. Defendant NAR is a trade association headquartered in Chicago, Illinois,
15 that establishes and enforces policies and professional standards for its over 1.4
16 million members. NAR is incorporated under the laws of Illinois. Its 54 state and
17 territorial associations and over 1,200 local associations are members of, and are
18 overseen by, NAR. NAR promulgates rules governing the operation of the
19 approximately 600 MLSs that are affiliated with NAR through their ownership or
20 operation by NAR's state, local and territorial associations. NAR is registered to do
21 business as a non-profit in the state of California and advertises and solicits members
22 in the state. It has more than 185,000 members in California, derives revenue from
23 California, and holds meetings in California. NAR also directs its California-based
24 members to follow rules it promulgates.

25 **NON-PARTY CO-CONSPIRATORS**

26 18. California Regional Multiple Listing Service, Inc. ("CRMLS") is the
27 largest MLS in the United States with over 100,000 members who have access to
28 more than 70 percent of listings for sale in California. CRMLS is owned and

1 controlled by NAR members operating through 39 local associations of NAR
2 throughout the State of California. CRMLS is headquartered in Chino Hills,
3 California, and is incorporated under the laws of California. CRMLS is a NAR-
4 affiliated MLS governed and controlled by NAR rules.

5 19. Bright MLS, Inc. (“Bright MLS”) is a MLS serving the Mid-Atlantic
6 region of the United States with over 88,000 members. Bright MLS is owned and
7 controlled by NAR members operating through 43 local associations of NAR
8 members operating through local associations of NAR throughout the States of New
9 Jersey, Delaware, Maryland, Pennsylvania, West Virginia, the Commonwealth of
10 Virginia, and the District of Columbia. Bright MLS is headquartered in Rockville,
11 Maryland, and is incorporated under the laws of Delaware. In a typical year, Bright
12 MLS will facilitate approximately \$70 billion in residential real estate transactions.
13 Bright MLS is a NAR-affiliated MLS governed and controlled by NAR rules.

14 20. Midwest Real Estate Data, LLC (“MRED”) is a MLS serving northern
15 Illinois, southern Wisconsin, and northwest Indiana with over 45,000 members.
16 MRED is indirectly owned and controlled by NAR members operating through 15
17 local associations of NAR throughout the States of Illinois, Wisconsin, and Indiana.
18 MRED is headquartered in Lisle, Illinois, and organized under the laws of Illinois.

19 JURISDICTION, STANDING, AND VENUE

20 21. Plaintiff brings this action to recover damages, including treble damages,
21 cost of suit, and reasonable attorney’s fees, arising from NAR’s violations of Section
22 1 of the Sherman Antitrust Act, 15 U.S.C. § 1.

23 22. This Court has subject matter jurisdiction of Plaintiff’s claim pursuant to
24 28 U.S.C. § 1331 (federal question) and 28 U.S.C. § 1337 (commerce and antitrust
25 regulation).

26 23. Plaintiff has standing to bring this action under Section 4 of the Clayton
27 Act, 15 U.S.C. § 15.
28

1 24. This Court has personal jurisdiction over Defendant and venue is proper
2 in the Central District of California and this division under Sections 4 and 12 of the
3 Clayton Act, 15 U.S.C. §§ 15, 22, and 28 U.S.C. § 1391, because NAR and CRMLS
4 regularly transact business within the Central District of California, and because
5 Bright MLS and MRED formulated, led and joined a conspiracy among NAR
6 members and NAR-affiliated MLSs that expressly aimed their intentional and
7 anticompetitive conduct at California. NAR and its co-conspirators knew and
8 specifically intended that their conspiracy would be formulated, negotiated, and
9 implemented in California, would exclude competition in California (where they
10 knew PLS was based), and would harm consumers in California. NAR and its co-
11 conspirators worked in concert to effect NAR's adoption of the Clear Cooperation
12 Policy at a 2019 NAR Convention in California, and NAR and its co-conspirators
13 committed overt acts in furtherance of the conspiracy in California. CRMLS, Bright
14 MLS, and MRED (together, the "MLS Conspirators") were among the MLSs that
15 caused the September 2019 white paper, setting forth the competitive threat from
16 pocket listings and the need for collective action among NAR-affiliated MLSs, to be
17 published from San Juan Capistrano, California.

18 25. NAR and the MLS Conspirators are engaged in, and their activities
19 substantially affect, interstate trade and commerce. Billions of dollars flow across
20 state lines in the mortgage market to finance the sales of residential real estate
21 facilitated by NAR and the MLS Conspirators.

22 **RESIDENTIAL REAL ESTATE BROKERAGE**

23 26. State law regulates entry into the residential real estate brokerage
24 services industry. There are two licensee categories: (i) the real estate broker; and (ii)
25 the individual real estate licensee or agent. Brokers supervise agents who work
26 directly with consumers. Agents solicit listings, work with homeowners to sell their
27 homes, and show buyers homes that are likely to match their preferences. Brokers
28

1 often provide agents with branding, advertising, and other services that help the agents
2 complete transactions.

3 27. Although there is no legal impediment to consumers buying and selling
4 homes on their own, the large majority of consumers choose to work with a real estate
5 broker. The substantial majority of residential real estate transactions involve the
6 services of licensed real estate professionals. According to NAR, in 2017, 92 percent
7 of sellers sold their home and 87 percent of buyers purchased their home with the
8 assistance of a real estate broker.

9 28. The vast majority of licensed real estate professionals active in the
10 residential real estate brokerage services industry are NAR members.

11 29. NAR promulgates rules and codes of conduct for its members and for its
12 state, territorial and local associations. These associations, in turn, are required to
13 adopt NAR's rules and bylaws and to enforce NAR-promulgated rules upon the
14 licensed real estate professionals comprising the associations.

15 30. Until recently, with the surge in consumer demand for pocket listings,
16 NAR-affiliated MLSs facilitated the vast majority of residential real estate
17 transactions.

18 31. MLSs are joint ventures among virtually all licensed real estate
19 professionals operating in local or regional areas. Licensed real estate professionals
20 regard participation in their local MLS as critical to their ability to compete with other
21 licensed real estate professionals for home sellers and buyers. The MLS combines its
22 members' home listings information into a database, usually in electronic form. The
23 MLS then makes these data available to all licensed real estate professionals who are
24 members of the MLS. By listing in the MLS, a licensed real estate professional can
25 market properties to a large set of potential buyers. By searching the MLS, a licensed
26 real estate professional representing a buyer can provide that buyer with information
27 about all the listed homes in the area that match the buyer's housing needs. An MLS
28 is thus a market-wide joint venture of competitors that possesses substantial market

1 power: to compete successfully, a licensed real estate professional must be a member;
2 and to be a member, a licensed real estate professional must adhere to any restrictions
3 that the MLS imposes.

4 32. The state, territorial and local associations of NAR (sometimes referred
5 to as “Realtor® associations”) own NAR-affiliated MLSs. NAR requires each of
6 these associations to comply with the mandatory provisions in NAR’s Handbook on
7 Multiple Listing Policy.

8 33. NAR does not require that licensed real estate professionals be NAR
9 members to participate in NAR-affiliated MLSs. In Alabama, California, Florida, and
10 Georgia, NAR-affiliated MLSs are prohibited by law from promulgating any such
11 requirement. As a result, many licensed real estate professionals that are not NAR
12 members participate in NAR-affiliated MLSs.

13 34. NAR-affiliated MLSs must adopt new or amended NAR policies. NAR’s
14 Handbook on Multiple Listing Policy states that NAR-affiliated MLSs “must conform
15 their governing documents to the mandatory MLS policies established by the National
16 Association’s Board of Directors to ensure continued status as member boards and to
17 ensure coverage under the master professional liability insurance program.”

18 35. One of the many benefits that NAR provides to its state, territorial and
19 local associations and the MLSs owned by those associations is professional liability
20 insurance. To be eligible for this insurance, associations and their MLSs must comply
21 with the mandatory provisions in the Handbook on Multiple Listing Policy. NAR
22 threatens to withhold these valuable insurance benefits from associations and MLSs
23 that fail to comply with these mandatory provisions. NAR’s Handbook states that
24 “[t]hose associations or multiple listing services found by the National Association to
25 be operating under bylaws or rules and regulations not approved by the National
26 Association are not entitled to errors and omissions insurance coverage and their
27 charters are subject to review and revocation.”
28

1 36. NAR reviews the governing documents of its state, territorial and local
2 associations to ensure compliance with its rules. NAR requires its state, territorial
3 and local associations to demonstrate their compliance with these rules by periodically
4 sending their governing documents to NAR for review.

5 **THE NAR-AFFILIATED MLS SYSTEM**

6 37. For decades, the NAR-affiliated MLSs have often been regarded as a
7 permanent, unavoidable, and inevitable feature of the residential real estate brokerage
8 industry. NAR-affiliated MLSs have for decades enjoyed durably high market shares
9 in markets across the country.

10 38. The majority of NAR-affiliated MLSs, including Bright MLS, are
11 managed as for-profit enterprises. Regardless of their corporate form, the majority of
12 NAR-affiliated MLSs, and MRED, serve directly or indirectly as the primary revenue
13 stream for their owners, the state, territorial and local associations of NAR, whose
14 shareholders use the funds for other purposes.

15 39. All NAR-affiliated MLSs are actual or potential competitors with other
16 NAR-affiliated MLSs. NAR-affiliated MLSs frequently have overlapping service
17 areas and licensed real estate professionals may choose to pay for access to only one
18 of several available NAR-affiliated MLSs.

19 40. NAR-affiliated MLSs charge licensed real estate professionals for access
20 to each MLS. The prices charged by NAR-affiliated MLSs to licensed real estate
21 professionals for access to the MLS are excessive, above competitive levels, and
22 unrelated to the MLSs' cost of service.

23 41. NAR-affiliated MLSs have been slow to innovate and unresponsive to
24 consumer demand. According to NAR-affiliated MLSs writing in 2019, "the software
25 used in most MLSs has become obsolete."

26 42. According to a white paper commissioned by NAR-affiliated MLSs in
27 2017, "Almost everyone interviewed for this study feels that the MLS industry has
28 meandered aimlessly for over a decade. There are of course various reasons, but the

1 dominant contributing factor is the fact that most MLS organizations are owned and
2 governed by Realtor® associations. And Realtor® associations, and their
3 fragmentally managed committee structure, are simply not geared to compete in
4 today's new, bold, fast-paced technology arena.”

5 43. A Chief Executive Officer of one NAR-affiliated MLS stated in 2017,
6 “As an industry, we have outdated technology that is the result of the community we
7 represent resisting change. There are perhaps 30 to 40 MLSs across the country that
8 have it right or are moving toward the right direction, but there are also 650 MLS
9 organizations that are continuing to rest on how they have done it for decades. They
10 are ignoring the fact that the marketplace and the needs of the user have changed, and
11 their failure to respond is spiraling the MLS industry to the bottom.”

12 44. Another Chief Executive Officer of a NAR-affiliated MLS stated in
13 2017, “The MLS has a business model problem. The industry has forgotten who their
14 customers are. The industry's longstanding ‘product in a box’ solution is no longer
15 valid and the platform it is delivered on is antiquated. In essence, the MLS is still
16 trying to operate as a gatekeeper and continues to block real estate professionals from
17 having access to the best-in-class products they need to help them do their job.”

18 45. The regionally-fragmented system of NAR-affiliated MLSs is inefficient
19 and imposes unnecessary and redundant costs on licensed real estate professionals.
20 According to an executive of a large real estate brokerage in 2017, “Mid-sized and
21 large brokerages that operate across states and regions face unique challenges in
22 having to belong to multiple MLSs, and that can be costly, redundant and inefficient.”
23 According to a 2015 study commissioned by NAR, “An estimated \$250-\$500 million
24 in MLS fees are attributable to duplication, redundancy, and excess among MLSs
25 every year. If economies of scale were implemented nationwide, MLS fees would be
26 significantly less.”

27 46. There is consumer demand for a listing network aggregating listings
28 nationwide. According to a 2015 study commissioned by NAR, “A national MLS has

1 been talked about for decades, but never before has the likelihood of it actually
2 becoming a reality been so high.”

3 47. One driver of consumer demand for a national listing network service is
4 attributable to large brokerages, which purchase listing network services nationwide.
5 These brokerages can belong to dozens of MLSs across the country with often
6 different rules, policies, technology and underlying systems. In 2013, dozens of large
7 brokerages threatened to pull out of NAR-affiliated MLSs and create their own multi-
8 brokerage listing network, voicing concerns about MLSs overcharging for MLS
9 services.

10 48. Another driver of consumer demand for a national listing network
11 service is attributable to brokerages that specialize in serving clients interested in
12 listing properties that may be of interest to buyers nationwide, clients interested in
13 considering the purchase of properties nationwide, or both. These properties are
14 sometimes relatively unique and have high listing prices.

15 **POCKET LISTINGS CREATE THE OPPORTUNITY FOR COMPETITION**

16 49. MLSs, like other networks, exhibit what economists call “network
17 externalities,” meaning the value of the network services is a function of the number
18 of trading partners connected by the network.

19 50. The dominance of NAR-affiliated MLSs is a function of the percentage
20 share of listings submitted to NAR-affiliated MLSs by licensed real estate
21 professionals. When all or almost all listings are submitted to the NAR-affiliated
22 MLSs, the possibility of effective competition to those MLSs is nil. Conversely, when
23 listings are not submitted to the MLS and are marketed by licensed real estate
24 professionals in other ways, the possibility of competition to the MLSs emerges. And
25 when a critical mass of listings becomes available for a competing listing network,
26 the possibility of head-to-head, network-to-network competition becomes real.

27 51. The dominance of NAR-affiliated MLSs is neither inevitable nor
28 efficient. The surge in consumer demand for pocket listings created, for the first time

1 in living memory, the possibility of competition for the NAR-affiliated MLSs. Pocket
2 listings presented the opportunity for a competing listing network to aggregate a
3 critical mass of listings that could support a listing network competing with the NAR-
4 affiliated MLSs.

5 52. According to a 2015 study commissioned by NAR, “Off-MLS listings
6 may contribute to the unraveling of the MLS as we know it, and its replacement by a
7 private network that serves to benefit a certain group of participants.”

8 53. There is substantial and unmet demand among licensed real estate
9 professionals, and among the customers they serve, for an alternative to the NAR-
10 affiliated MLSs.

11 54. According to a 2015 study commissioned by NAR, “A number of
12 industry initiatives suggest that the current MLS-centric era might be coming to an
13 end. After half a century of operating as the only gateway, there is a strong likelihood
14 that the MLS may lose its exclusive positioning as the principal source of real estate
15 listings.”

16 55. According to the President and Chief Executive Officer of a network of
17 large real estate brokerage firms in 2017, “MLS has been of great value to agents, but
18 their loyalty to the MLS is waning ... For the first time, the industry has entered a
19 world where there are realistic and legitimate attempts to create alternatives to the
20 MLS that exists today.”

21 56. As one licensed real estate professional wrote after the NAR Clear
22 Cooperation Policy was adopted, “I long for the day when a private company decides
23 to create an MLS platform that competes with association-owned MLSs freeing us
24 from the clutches of NAR.”

25 **PLS WAS A COMPETITIVE THREAT TO NAR’S MLS SYSTEM**

26 57. PLS was formed in 2017 to address the demand of licensed real estate
27 professionals, and for the consumers they serve, for an alternative to the NAR-
28 affiliated MLS system.

1 58. Like the NAR-affiliated MLSs, PLS is a private network limited to
2 licensed real estate professionals. All licensed real estate professionals were eligible
3 to be members in the PLS.

4 59. The PLS, like the NAR-affiliated MLSs, is a means for licensed real
5 estate professionals to cooperate in the sale of residential real estate. Like the NAR-
6 affiliated MLSs, PLS operates an electronic database of listings submitted by PLS
7 members with an offer of compensation to other PLS members that can find a buyer.
8 Like the NAR-affiliated MLSs, PLS then makes these data available to all licensed
9 real estate professionals who are members of the PLS.

10 60. Unlike the NAR-affiliated MLSs, licensed real estate professionals
11 listing on PLS could share as much or as little information about the listing as their
12 client desired. In this way, the PLS combined the powerful network efficiencies of
13 the MLS with the privacy and discretion of the pocket listing.

14 61. Before PLS was launched, there was no place for licensed real estate
15 professionals operating in separate brokerage firms to privately list, search, organize
16 and share information about pocket listings.

17 62. PLS's fees to licensed real estate professionals would have been
18 substantially lower than the fees charged for similar services to licensed real estate
19 professionals by the NAR-affiliated MLSs.

20 63. PLS was designed and marketed as a national platform, unlike the
21 fragmented NAR-affiliated MLS system that imposes duplicative and burdensome
22 fees on brokerages operating in multiple geographic markets.

23 64. PLS was an actual or potential competitor to every single NAR-affiliated
24 MLS, and each MLS Conspirator. At the time the Clear Cooperation Policy was
25 adopted, PLS had members across the country, including in the service areas of the
26 MLS Conspirators.

1 65. PLS launched successfully and grew quickly. At the time the Clear
2 Cooperation Policy was adopted, nearly 20,000 licensed real estate professionals were
3 cooperating to sell billions of dollars of residential real estate listings nationwide.

4 66. PLS was a serious competitive threat to the NAR-affiliated MLS system,
5 and to the MLS Conspirators.

6 67. NAR and the NAR-affiliated MLSs, and the MLS Conspirators, were
7 aware of this competitive threat and acted through the Clear Cooperation Policy and
8 otherwise to eliminate this threat.

9 **NAR AND ITS AFFILIATES EXCLUDE COMPETITION**

10 68. For the NAR-affiliated MLSs, pocket listings are a form of lost market
11 share. The NAR-affiliated MLSs were concerned that a critical mass of pocket
12 listings could be aggregated in a competing listing network, making possible for the
13 first time network-to-network competition to the MLS system.

14 69. NAR-affiliated MLSs, and MRED, recognized that they could not
15 unilaterally eliminate the competitive threat that pocket listings posed, in part because
16 pocket listings are a national phenomenon and could create the possibility of a
17 nationwide competitor to the MLS system. NAR-affiliated MLSs, and MRED,
18 recognized the need for collective action among NAR-affiliated MLSs, in the form of
19 a change to the mandatory provisions in NAR's Handbook on Multiple Listing Policy
20 that would require all NAR-affiliated MLSs to take action to stamp out the possibility
21 of competitive entry presented by the rise of pocket listings.

22 70. In August 2019, NAR's MLS Technology and Emerging Issues
23 Advisory Board voted to recommend the adoption of what would become the Clear
24 Cooperation Policy at the upcoming NAR Convention in San Francisco, California.
25 The members present for this vote included executives of NAR-affiliated MLSs, and
26 Defendant MRED. On information and belief, MRED's representative participated
27 in this NAR Advisory Board meeting as a representative of the Council of Multiple
28

1 Listing Services (“CMLS”), an association of approximately 200 MLSs, including
2 NAR-affiliated MLSs and the MLS Conspirators.

3 71. NAR admits that the Clear Cooperation Policy was formulated and
4 advanced by the NAR-affiliated MLSs, and by MRED. According to NAR, “The
5 association’s MLS Technology and Emerging Issues Advisory Board, a group made
6 up of brokers and MLS executives, developed the proposal in consultation with
7 brokerage and MLS leaders across the industry.”

8 72. NAR-affiliated MLSs around the country communicate frequently and
9 privately among themselves regarding pocket listings, using internet forums and
10 social media, and through CMLS.

11 73. MRED’s Chief Executive Officer admits that these private interfirm
12 communications among NAR-affiliated MLSs, MRED, and the other MLS
13 Conspirators, were the means by which the Clear Cooperation Policy was formulated
14 and advanced.

15 74. In September 2019, Bright MLS, MRED, and CRMLS were among the
16 signatories of the white paper issued by the largest NAR-affiliated MLSs that called
17 for collective action to address the threat to the MLS system presented by the rise of
18 pocket listings and the prospect of a competing listing network that would aggregate
19 such listings.

20 75. On October 16, 2019, Bright MLS adopted a version of what would
21 become the Clear Cooperation Policy, before having any obligation under NAR rules
22 or otherwise to do so.

23 76. On or around the same day, MRED published a statement supporting
24 adoption by NAR of the Clear Cooperation Policy at the upcoming NAR Convention.

25 77. On October 17 and 18, 2019, NAR-affiliated MLSs, MRED, and the
26 other MLS Conspirators, met at a CMLS conference in Salt Lake City, Utah to discuss
27 the competitive threat presented by pocket listings and the need for NAR to take
28

1 action at the upcoming NAR Convention to eliminate that threat through adoption of
2 the Clear Cooperation Policy.

3 78. On October 17, 2019, the Chief Executive Office of MRED addressed
4 the assembled representatives of the NAR-affiliated MLSs at the CMLS conference.
5 MRED's Chief Executive Officer, who had attended the August NAR meeting where
6 the Clear Cooperation Policy was first proposed and recommended, explained that the
7 Clear Cooperation Policy was motivated by concerns that pocket listings were
8 "making the MLS less valuable." At this October 2019 CMLS conference,
9 representatives of the assembled NAR-affiliated MLSs were provided with copies of
10 MRED's published statement in support of the Clear Cooperation Policy and urged
11 to review it.

12 79. On October 17, 2019, the Chairman of Bright MLS addressed
13 representatives of the NAR-affiliated MLSs at the CMLS conference, recited the fact
14 that Bright MLS the day before had adopted a policy banning pocket listings, and
15 urged the assembled NAR-affiliated MLSs to adopt similar policies. The Chairman
16 of Bright MLS also urged the representatives of the NAR-affiliated MLSs to attend
17 the upcoming NAR Convention, and to work as a group at that meeting to ensure
18 NAR's adoption of the Clear Cooperation Policy.

19 80. Among other things, the Chairman of Bright MLS stated "Now, the
20 people who want to do pocket listings? They're a little pissed. They'll get over it.
21 We need to not worry about it. Because that's bad for our industry, right? All right,
22 let me tell you what we all need to do. We have an opportunity in front of us to make,
23 put this policy into effect in November. And Bright adopted it yesterday, MRED's
24 already adopted it, other people are already doing it, but we really need to get it
25 through."

26 81. The Chairman of Bright MLS continued on: "So what do we need to do?
27 We need to go back and talk to your Boards of Directors, talk to your big brokers, and
28 make sure that they understand we're talking pocket listings and not everything else

1 and make sure that they understand. And then you need to make a policy statement.
2 What are you guys going to do? And then you need to come to that MLS forum, and
3 you need to line up at the microphone and say ‘Bright MLS, we’re all in. 8.0. Go.’”
4 What would become the Clear Cooperation Policy was referred to at this time as MLS
5 Statement 8.0.

6 82. The Chairman of Bright MLS explained to the representatives of the
7 assembled NAR-affiliated MLSs that he anticipated a degree of resistance to passage
8 of the Clear Cooperation Policy at the upcoming NAR Convention, in part from NAR
9 members who wished to continue to offer pocket listings.

10 83. The Chairman of Bright MLS urged the representatives of the assembled
11 MLSs to contact members of their MLS who were on NAR’s Board of Directors to
12 advocate for the adoption of the Clear Cooperation Policy at the upcoming NAR
13 Convention.

14 84. The Chairman of Bright MLS urged the representatives of the assembled
15 NAR-affiliated MLSs to take collective action in the State of California to effect the
16 adoption of the Clear Cooperation Policy. Specifically, the Chairman of Bright MLS
17 said “I look forward to seeing you in San Francisco. I look forward to us, in this
18 room, getting this through.”

19 85. In November 2019, NAR’s and the MLS Conspirators gathered in San
20 Francisco to take action on the Clear Cooperation Policy. On November 9, 2019,
21 NAR’s Multiple Listing Issues and Policies Committee approved the Clear
22 Cooperation Policy by a voice vote, sending the Policy to NAR’s Board of Directors.
23 Executives of the NAR-affiliated MLSs, including Bright MLS, and MRED, attended
24 this meeting and spoke in support of the Clear Cooperation Policy. As had been
25 discussed and planned at the October CMLS conference, other NAR-affiliated MLSs
26 did the same. At this meeting, elimination of competition to NAR-affiliated MLSs
27 from networks aggregating pocket listings was cited as a reason for passage of the
28 Clear Cooperation Policy.

1 86. NAR's Executive Committee reviewed and discussed the Clear
2 Cooperation Policy at the San Francisco meeting on November 10, 2019. NAR's
3 Board of Directors approved the Clear Cooperation Policy at the San Francisco
4 meeting on November 11, 2019.

5 87. NAR adopted the Clear Cooperation Policy over the complaints of some
6 NAR members, who informed NAR that the policy was anticompetitive and likely
7 illegal.

8 88. The text of the Clear Cooperation Policy provides:

9 Within one (1) business day of marketing a property to the public, the
10 listing broker must submit the listing to the MLS for cooperation with
11 other MLS participants. Public marketing includes, but is not limited to,
12 flyers displayed in windows, yard signs, digital marketing on public
13 facing websites, brokerage website displays (including IDX and VOW),
14 digital communications marketing (email blasts), multi-brokerage listing
15 sharing networks, and applications available to the general public.
16 (Adopted 11/19).

17 89. The Clear Cooperation Policy was effective January 1, 2020, and was
18 included as a mandatory rule in the 2020 version of the NAR Handbook on Multiple
19 Listing Policy. NAR required that all NAR-affiliated MLSs, including Bright MLS
20 and CRMLS, modify their rules to conform to the Clear Cooperation Policy by May
21 1, 2020. NAR admits that all NAR-affiliated MLSs, including Bright MLS and
22 CRMLS, must adopt and enforce the Clear Cooperation Policy. According to NAR,
23 "By establishing a national policy, it is mandatory that all REALTOR® Association
24 MLSs adopt the policy and have the same consistent standard."

25 90. NAR admits that there are no exceptions for properties that are "publicly
26 marketed." According to NAR, "The new policy does not include an 'opt out.' Any
27 listing that is 'publicly marketed' must be filed with the service and provided to other
28 MLS Participants for cooperation within (1) one business day."

 91. Previously, NAR-affiliated MLSs had generally allowed members to
withhold listings from the MLS if the seller of the property so desired. The Clear

1 Cooperation Policy eliminates this possibility, and in that way renders the provision
2 of residential real estate brokerage services unresponsive to consumer demand.

3 92. The Clear Cooperation Policy does, however, have an exception that
4 allows brokerages to maintain so-called “office listings,” or listings marketed entirely
5 within a brokerage firm, without submission of those listing to the MLS.

6 93. NAR-affiliated MLSs, including Bright MLS and CRMLS, enforce the
7 Clear Cooperation Policy by monitoring adherence to the policy, encouraging MLS
8 members to report their colleagues using pocket listings, and through fines for non-
9 compliance. For example, one MLS in South Florida, a market where consumer
10 demand for pocket listings is high, describes the penalties it levies for violations of
11 the Clear Cooperation Policy as “severe,” including maximum fines of up to \$15,000
12 and possible suspension or termination of access to the MLS. The penalties imposed
13 by the NAR-affiliated MLSs for violations of the Clear Cooperation Policy are
14 intended to, and in fact do, make violations of the Clear Cooperation Policy cost-
15 prohibitive for NAR members, and are a constructive refusal to offer MLS services
16 to NAR members that violate the Clear Cooperation Policy.

17 94. Since the adoption of the Clear Cooperation Policy, NAR-affiliated
18 MLSs have operated, or planned to operate, their own private listing networks,
19 effectively allowing their members to market off-MLS listings under the auspices of
20 the NAR-affiliated MLSs without violation of the Clear Cooperation Rule. MRED
21 has also operated a private listing network.

22 95. NAR-affiliated MLSs and CMLS have admitted that the purpose of the
23 Clear Cooperation Policy was to maintain the market dominance of the NAR-
24 affiliated MLS system, and specifically to exclude PLS.

25 **RELEVANT MARKET**

26 96. PLS and the NAR-affiliated MLSs, including Bright MLS and CRMLS,
27 and MRED, compete to offer listing networks that facilitate the sale of residential real
28 estate listings among licensed residential real estate professionals in the United States.

1 97. The provision of listing network services to licensed real estate
2 professionals for the sale of residential real estate listings is a relevant antitrust
3 market. Consumers of listing network services for the sale of residential real estate
4 listings view these networks, including the NAR-affiliated MLSs, MRED and PLS,
5 as substitutes for each other. A hypothetical monopolist of listing network services
6 for the sale of residential real estate listings could profitably impose a small but
7 significant, non-transitory increase in price above competitive levels.

8 98. Listing network services are not a two-sided transaction market because
9 listing networks do not involve a simultaneous sale between buyers and sellers of real
10 estate. No transaction between buyers and sellers occurs on these networks. The
11 networks simply list available residential real estate for sale and charges brokerages
12 monthly fees to access the network, regardless of whether their agents represent
13 buyers, sellers, or both. Access to the listing network gives real estate agents the
14 ability to list properties for sale or view available properties for sale.

15 99. One relevant geographic market is nationwide. Licensed real estate
16 professionals and their customers seek listing network services that aggregate listings
17 nationwide, from across the United States. In the alternative, each and every service
18 area of a NAR-affiliated MLS, as well as the service areas of each MLS Conspirator,
19 is a relevant geographic market. On information and belief, each of the MLS
20 Conspirators has enjoyed a durably high share of over 65 percent of residential real
21 estate listings marketed by licensed real estate professionals in their respective service
22 areas.

23 100. NAR and the MLS Conspirators collectively have substantial market
24 power in the relevant market or markets, however defined. Substantial barriers to
25 entry exist to protect that market power, as shown by the durably high market shares
26 enjoyed by the NAR-affiliated MLSs and NAR's ability to exclude competition. One
27 substantial barrier to entry are the network effects that accrue to the NAR-affiliated
28 MLSs as a result of their large market shares. The value of an MLS to licensed real

1 estate professionals is a function of its market share. The greater the market share,
2 the larger the network effects that accrue to the MLS, and the more important access
3 to the MLS is to licensed real estate professionals. NAR and NAR-affiliated MLSs,
4 including the MLS Conspirators, have the power to profitably elevate the prices paid
5 by licensed real estate professionals for access to listing network services above the
6 competitive level, and to impose onerous conditions of access on licensed real estate
7 professionals, including the Clear Cooperation Policy.

8 **NAR'S UNLAWFUL CONDUCT**

9 101. NAR and the MLS Conspirators agreed with one another to exclude PLS.
10 NAR and the MLS Conspirators had a conscious commitment to a common scheme
11 to prevent the emergence of a viable competitor to NAR-affiliated MLSs, to exclude
12 PLS from the relevant market, and to eliminate PLS as an effective competitor. NAR
13 and the MLS Conspirators took overt acts in furtherance of this conspiracy.

14 102. NAR is a combination or conspiracy among its members, who are
15 licensed real estate professionals who compete with one another. The members of
16 NAR, as a group and through the Board they elect and the staff they indirectly employ,
17 have agreed to, adopted, maintained, and enforced rules, including the Clear
18 Cooperation Policy, affecting how members compete to provide brokerage services,
19 participate in NAR-affiliated MLSs, and access MLS services. NAR's members
20 agree (and adhere) to NAR's code of ethics, bylaws, and rules as a condition of
21 membership. NAR's rules, including the Clear Cooperation Policy, are therefore the
22 product of agreements and concerted action among its members, including the owners
23 of the NAR-affiliated MLSs. that operate and control the MLS Conspirators.

24 103. The adoption and enforcement of the Clear Cooperation Policy by the
25 NAR-affiliated MLSs is also the product of agreements and concerted action (i)
26 among the MLS Conspirators and (ii) between and among each NAR-affiliated MLS
27 and their members. Each NAR-affiliated MLS is owned and controlled by
28 associations of competing real estate brokers, who collectively have the power to

1 admit new members, propose bylaws, and enact rules for members. The NAR-
2 affiliated MLSs' rules are an agreement among competitors that define the way in
3 which they will compete with one another.

4 104. The Clear Cooperation Policy and the overt acts taken by NAR and
5 NAR-affiliated MLSs in formulating, adopting, implementing, and enforcing that
6 Policy, are unreasonable restraints of trade. Each of the MLS Conspirators joined the
7 conspiracy to formulate and adopt the Clear Cooperation Policy for their own
8 financial benefit and to eliminate the threat posed by upstart networks such as the
9 PLS, and took overt acts in furtherance of that conspiracy.

10 105. The Clear Cooperation Policy imposes an "all or nothing" term on
11 licensed real estate professionals that seek to use listing networks: the licensed real
12 estate professional must either submit all such listings to the NAR-affiliated MLSs,
13 or risk losing access to the NAR-affiliated MLSs.

14 106. The "all or nothing" term imposed on licensed real estate professionals
15 by the Clear Cooperation Policy is exclusionary.

16 107. Because licensed real estate professionals generally believe that they
17 must submit at least a portion of their listings to NAR-affiliated MLSs to serve their
18 customers, the Clear Cooperation Policy predictably ensures that all listings are
19 submitted to NAR-affiliated MLSs.

20 108. By ensuring that all listings are submitted to NAR-affiliated MLSs, the
21 Clear Cooperation Policy eliminates the ability of listing networks that compete with
22 the NAR-affiliated MLSs to feature listings that are not on the NAR-affiliated MLSs,
23 and ensures that the NAR-affiliated MLSs will always offer a superset of the listings
24 available on any listing network.

25 109. By ensuring that the NAR-affiliated MLSs will always offer a superset
26 of the listings available on any listing network, the Clear Cooperation Policy degrades
27 the quality of competing listing networks, reduces the incentives of licensed real estate
28

1 professionals to use those competing listing networks, and makes those competing
2 listing networks less effective competitors to the NAR-affiliated MLSs.

3 110. By ensuring that the NAR-affiliated MLSs will always offer a superset
4 of the listings available on any listing network, the Clear Cooperation Policy imposes
5 a penalty on the use of competing listing networks and creates strong economic
6 incentives for licensed real estate professionals to purchase listing network services
7 exclusively from NAR-affiliated MLSs. By ensuring that licensed real estate
8 professionals accessing listings through a competing listing network pay twice for
9 access to the same listings, the Clear Cooperation Policy creates strong economic
10 incentives for licensed real estate professionals to exclusively use NAR-affiliated
11 MLSs to avoid the surcharge imposed by the Clear Cooperation Policy on the use of
12 competing listing networks.

13 111. The Clear Cooperation Policy has had actual and substantial
14 anticompetitive effects by eliminating the ability and incentive of licensed real estate
15 professionals to market pocket listings through PLS, or any other listing network,
16 thereby harming competition in the market for the provision of listing network
17 services to licensed real estate professionals.

18 112. By eliminating the ability and incentive of licensed real estate
19 professionals to market pocket listings through PLS or any other listing network, the
20 Clear Cooperation Policy forecloses competing listing networks from access to a
21 critical mass of listings necessary to obtain significant network effects and compete
22 with the NAR-affiliated MLSs in the relevant market(s). All or nearly all active
23 licensed real estate professionals depend upon access to NAR-affiliated MLSs.

24 113. Through the Clear Cooperation Policy, NAR and the NAR-affiliated
25 MLSs maintained the cost of listing network services for residential real estate listings
26 above a competitive level, and otherwise stifled competition in the market for listing
27 network services for residential real estate listings. In that way, the conduct of NAR
28 and the MLS Conspirators harmed (i) real estate professionals serving both buyers

1 and sellers of residential real estate services that desired to use listing networks other
2 than those operated by the NAR-affiliated MLSs, and also (ii) those buyers and sellers
3 of residential real estate.

4 114. The Clear Cooperation Policy also harmed consumers and competition
5 by eliminating from the market a form of real estate brokerage services desired by
6 consumers, and which lowered barriers to entry for listing networks competing with
7 the NAR-affiliated MLSs and MRED. There was substantial consumer demand for
8 pocket listings. Before the Clear Cooperation Policy, licensed real estate
9 professionals, including but not limited to NAR members, competed to offer pocket
10 listings, and listing networks that competed with the NAR-affiliated MLSs and
11 MRED were formed. Through the Clear Cooperation Policy, NAR restrained the
12 ability of licensed real estate professionals to offer those services. Because NAR and
13 its members collectively have market power, NAR's restraint on the ability of licensed
14 real estate professionals to offer pocket listings has excluded competition in the
15 relevant market(s), restricted output of residential real estate brokerage services and
16 rendered the provision of those services unresponsive to consumer demand.

17 115. There is no cognizable or plausible procompetitive justification for the
18 unlawful conduct of NAR and the MLS Conspirators, or one that outweighs its
19 anticompetitive effects. NAR's tolerance of off-MLS listings when privately
20 marketed by NAR members that do not compete with the NAR-affiliated MLSs as
21 listing networks (the "office listing" exclusion) or under the auspices of NAR-
22 affiliated MLSs shows that NAR's asserted justifications for the Clear Cooperation
23 Policy are pretext, and illuminate the purpose and effect of the Clear Cooperation
24 Policy as the elimination of competition to the NAR-affiliated MLSs in the relevant
25 market(s) from PLS and other listing networks not affiliated with NAR.

26 116. For nearly 60 years, NAR's Bylaws have recognized that forcing NAR
27 members to list properties in the MLS in the routine provision of real estate brokerage
28 services is improper and not reasonably related to any legitimate business

1 justification. Since 1960, Interpretation No. 1 of Article 1, Section 2 of NAR's
2 Bylaws has provided that "A requirement to participate in a Multiple Listing Service
3 in order to gain and maintain REALTOR® membership is an inequitable limitation
4 on its membership. When a Multiple Listing Service is available, is well operated
5 and properly organized, it is the duty of the REALTOR® to consider thoroughly
6 whether he can serve the best interests of his clients by participating in it. The
7 decision, however, must be his own. As a REALTOR®, it is possible for him to
8 conduct business in an ethical and efficient manner without participating in a Multiple
9 Listing Service. Therefore, his participation must not be a requirement of
10 REALTOR® membership."

11 117. According to NAR's Handbook on Multiple Listing Policy, "Any
12 multiple listing activity in which it is compulsory that all members of an association
13 of REALTORS® participate and submit information on all designated types of
14 listings would be in direct conflict with the National Association's bylaws, Article I,
15 Section 2, which bans the adoption by associations of REALTORS® of inequitable
16 limitations on membership."

17 118. The Clear Cooperation Policy does not eliminate or prevent any free-
18 riding at the expense of NAR, NAR members, or the NAR-affiliated MLSs. NAR
19 does not itself provide MLS services. NAR can and does charge membership fees,
20 and can and does recoup the costs of providing its services in those fees. The NAR-
21 affiliated MLSs charge a membership fee for access to their listing networks, and can
22 and do recoup the costs of providing listing network services in those fees. The
23 membership fees charged by the NAR-affiliated MLS do not generally vary
24 depending on the number of listings submitted by NAR members to the MLS. PLS
25 members that sought to list properties on the PLS while also accessing a NAR-
26 affiliated MLS were not free-riding on NAR members that only submit listings to
27 NAR-affiliated MLS because PLS members that continued to also access the NAR-
28 affiliated MLS continued to pay fees to the NAR-affiliated MLSs. There were no

1 uncompensated services being provided by NAR, NAR members or NAR-affiliated
2 MLSs to members of the PLS. Instead, NAR and the MLS Conspirators advocated
3 for and/or adopted the Clear Cooperation Policy as a means of preventing the
4 continued exponential growth of a competitor that was providing a lower cost and
5 nationwide listing service.

6 119. The Clear Cooperation Policy is also overbroad and restrains
7 competition unnecessarily. The Clear Cooperation Policy was passed by NAR
8 members but limits the ability of licensed real estate professionals who are not NAR
9 members to compete using alternative listing network services because even non-
10 NAR members generally depend upon access to the NAR-affiliated MLSs for at least
11 some of their business. NAR has no legitimate business justification for using NAR
12 rules to restrain the ability of non-NAR members to deal with PLS and other listing
13 networks that compete with the NAR-affiliated MLSs. The overbreadth of the Clear
14 Cooperation Policy illuminates its anticompetitive purpose and effect.

15 120. PLS suffered injury and damages as a result of the unlawful conduct of
16 NAR and the MLS Conspirators. Adoption and implementation of the Clear
17 Cooperation Policy had the natural and intended effect on PLS's business operations.
18 Listings were removed from PLS and submitted instead to NAR-affiliated MLSs.
19 Agent participation in PLS declined. PLS's access to capital was constrained. PLS
20 was foreclosed from the commercial opportunities necessary to innovate and grow.

21 121. Injury to PLS was the direct, foreseeable and intended result of NAR and
22 MLS Conspirators' conduct. The conduct of NAR and the MLS Conspirators
23 simultaneously harmed PLS and consumers in the relevant market by excluding PLS
24 and thereby artificially maintaining or increasing the prices paid by licensed real
25 estate professionals for listing network services for the sale of residential real estate.
26 Although the mechanism of injury to PLS and to licensed real estate professionals
27 (and thereby to consumers) is the same, the damages caused by conduct of NAR and
28 the MLS Conspirators in the form of higher prices is distinct from, and not duplicative

1 of, the damages caused to PLS, which take the form of lost profits and damaged equity
2 and goodwill.

3 **UPDATED FACTUAL ALLEGATIONS**

4 122. PLS filed a Complaint in this Court in May 2020 naming as defendants
5 NAR and the MLS Conspirators. *See The PLS.com, LLC v. The National Association*
6 *of Realtors et al*, Case No. 2:20-cv-04790 (“*PLS I*”), ECF 1. PLS filed an Amended
7 Complaint in July 2020. *Id.*, ECF 46. The Amended Complaint was dismissed with
8 prejudice for failure to state a claim upon which relief could be granted in February
9 2021. *Id.*, ECF 97. The Ninth Circuit reversed, holding that PLS’s Amended
10 Complaint stated a claim for relief under Section 1 of the Sherman Act. *PLS.Com,*
11 *LLC v. National Ass’n of Realtors*, 32 F.4th 824 (9th Cir. 2022).

12 123. On January 25, 2024, NAR and PLS entered into a Tolling Agreement
13 and Stipulation. The Tolling Agreement and Stipulation, among other things, tolled
14 any applicable statutes of limitations for PLS’s claims against NAR from May 28,
15 2020, through the termination of the Tolling Agreement and Stipulation. The Tolling
16 Agreement and Stipulation had an expiration date of December 31, 2024. A true and
17 correct copy of the Tolling Agreement and Stipulation is attached hereto as Exhibit
18 A.

19 124. On January 26, 2024, PLS dismissed its claims against NAR without
20 prejudice. *See PLS I*, ECF 179.

21 125. On February 2, 2024, PLS dismissed its claims against the MLS
22 Conspirators with prejudice. *See PLS I*, ECF 180.

23 126. On March 14, 2025, but effective as of December 31, 2024, NAR and
24 PLS entered into an Amendment to the Tolling Agreement and Stipulation. The
25 Amendment to the Tolling Agreement and Stipulation, among other things, tolled any
26 applicable statutes of limitations for PLS’s claims against NAR from May 28, 2020
27 until June 30, 2025, unless earlier terminated by the parties. A true and correct copy
28

1 of the Amendment to the Tolling Agreement and Stipulation is attached hereto as
2 Exhibit B.

3 127. Paragraphs 1-121 of this Complaint are substantively identical to the
4 Amended Complaint filed by PLS in July 2020 (*PLS I*, ECF 46), with the omission of
5 the MLS Conspirators as defendants and non-substantive changes to reflect that
6 omission.

7 128. NAR's Clear Cooperation Policy remains in effect as alleged herein and
8 continues to have anticompetitive effects as alleged herein.

9 129. NAR's Clear Cooperation Policy continued to have its natural and
10 intended effect on PLS's business operations through August 2024, when PLS
11 discontinued the provision of listing network services and exited the relevant market.
12 At all relevant times, the Clear Cooperation Policy materially impaired PLS's
13 business operations by preventing it from attracting a critical mass of listings
14 sufficient to compete effectively in the relevant market for listing network services
15 for the sale of residential real estate listings. The Clear Cooperation Policy had a
16 direct, material and adverse effect on PLS's business operations through August 2024
17 including diminished profits and diminished enterprise value and was throughout that
18 time a material cause of injury to PLS's business and property. PLS exited the
19 relevant market as a direct result of the anticompetitive effects of the Clear
20 Cooperation Policy.

21 **PLS'S CLAIM FOR RELIEF**

22 **COUNT ONE**

23 **(Violation of the Sherman Act)**

24 130. PLS hereby restates Paragraphs 1 through 129 of this Complaint. NAR's
25 conduct as alleged herein is an unreasonable restraint of trade in violation of Section
26 1 of the Sherman Act, 15 U.S.C. § 1.

27 131. NAR's conduct has caused injury and damage to PLS in the form of lost
28 profits.

1 132. NAR's conduct has caused injury and damage to PLS in the form of lost
2 enterprise value, equity and goodwill, diminishing the value of PLS as a going
3 concern.

4 **PRAYER FOR RELIEF**

5 WHEREFORE, PLS respectfully prays for relief and judgment against NAR as
6 follows:

7 1. Award compensatory and trebled damages in favor of PLS and against
8 NAR, including all interest thereon;

9 2. Award PLS reasonable costs and expenses incurred in this action,
10 including attorneys' fees and expert fees; and

11 3. Any other and further relief as the Court deems just and proper.

12 **DEMAND FOR TRIAL BY JURY**

13 Pursuant to Rule 38(b) of the Federal Rules of Civil Procedure, Plaintiff hereby
14 demands a trial by jury on all issues so triable.

15 DATED: July 1, 2025

By: /s/ Christopher G. Renner

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By: /s/ Brandon Q. Tran

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***Attorneys for Plaintiff The PLS.com,
LLC***

EXHIBIT A

TOLLING AGREEMENT and STIPULATION

This **TOLLING AGREEMENT AND STIPULATION** (the “**Agreement**”) is effective as of this 25th day of January, 2024, by and between The PLS.com, LLC (“**PLS**”), and The National Association of Realtors (“**NAR**”). PLS and NAR may be referred to herein singularly as “**Party**” or collectively as the “**Parties**”.

WHEREAS, on May 28, 2020, PLS filed a Complaint against NAR and three multiple listing service defendants, in the United States District Court for the Central District of California – Western Division, Case No. 2:20-CV-04790 (the “**Lawsuit**”); and

WHEREAS, the PLS has reached a settlement agreement with the three multiple listing service defendants in the Lawsuit, which will result in a dismissal of the Lawsuit against those defendants; and

WHEREAS, PLS is prepared to dismiss without prejudice the Lawsuit against NAR so that the parties may explore the potential for a resolution of the claims alleged in the Lawsuit, based upon NAR’s willingness to provide an agreement tolling of any applicable statutes of limitations; and

WHEREAS, the Parties have decided and agreed to execute this Agreement setting forth the terms of their agreement for dismissal of the Lawsuit without prejudice, and for the tolling of any limitations periods under state or federal law.

NOW, THEREFORE, IT IS FURTHER AGREED as follows:

1. Tolling Agreement.

1.1 The parties agree that the running of any limitations periods under any applicable state or federal statute of limitations or administrative filing deadline, or other

time-related defense, under common law or by statute, with respect to the claims asserted by PLS against NAR in the Lawsuit, are tolled from May 28, 2020 until the termination of this Agreement.

1.2 The tolling of limitations periods under this Agreement shall remain in effect commencing on May 28, 2020 and continue until the date on which PLS initiates a future lawsuit against NAR over the matters alleged in the Lawsuit, or the date upon which PLS and NAR execute a settlement resolving the claims alleged in the Lawsuit. Provided, however, that this Agreement terminates on its own terms on December 31, 2024.

1.3 Upon termination of this Tolling Agreement, all applicable time periods, other time-related defenses or equitable doctrines otherwise tolled by this Tolling Agreement shall again commence running.

1.4 PLS agrees that NAR is not waiving any defense otherwise available to it, including, without limitation, lack of jurisdiction, exhaustion of remedies, and statutes of limitations with respect to any limitations period that existed as of May 28, 2020, or that may expire after the termination of this Agreement.

1.5 Nothing in this Agreement shall revive or be asserted to revive any claim, action, suit, demand, cross-demand, or defense that is or would be barred due to the passage of time prior to May 28, 2020 and/or after the termination of this Agreement.

1.6 The parties agreement to toll the limitations periods under this Agreement shall not be construed or deemed an admission adverse to any Party hereto: (i) of liability to any person and/or entity; (ii) of the commission of any act or wrong which was or could have been alleged in any action; (iii) of violation of any law or regulation; or (iv) that either

Party had a timely claim which is not time-barred or that it/he has complied with administrative requirements or any applicable statute of limitations or repose, or any similar rule of law including rules of eligibility. No Party has waived, or has intended to waive, any of its rights or defenses with respect to any actions, except as expressly provided in this Agreement. The Parties agree that they will not argue or contend that this Agreement is an admission or concession of any kind by the other Party.

2. Dismissal of Lawsuit.

The Parties agree that within 2 days of execution of this Agreement that their counsel will file a request for dismissal, without prejudice and without costs and disbursements to any party, of the claims against NAR. The Parties agree that their counsel are authorized to execute all documents necessary to achieve this dismissal without prejudice.

3. Miscellaneous.

3.1 This Agreement shall be binding upon, and inure to the benefit of, the Parties and their successors, predecessors, assigns, agents, representatives, heirs, and executors.

3.2 This Agreement shall be interpreted in accordance with the substantive law of the State of California, without application of choice of law rules. Each Party agrees that it will not assert or argue that any aspect of this Agreement is relevant to or otherwise affects which state's law does or does not apply to any claim, defense, or counterclaim.

3.3 This Agreement is non-transferable and can be modified only in a subsequent written agreement duly executed by each of the Parties to this Agreement.

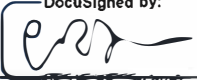
This Agreement shall constitute the entire understanding between the Parties concerning

the subject matter of this Agreement and supersedes and replaces all prior negotiations, proposed agreements, and agreements, written or oral, relating to this subject.

3.4 This Agreement may be executed in one or more counterparts, each of which, when so executed, shall be deemed to be an original. Such counterparts shall together constitute, and be, one and the same instrument. Signatures transmitted by electronic mail or facsimile shall be acceptable for all purposes with respect to this Tolling Agreement.

3.5 All of the signatories represent and warrant that they have full approval to execute this agreement on behalf of the party they purport to sign for below.

The PLS.com, LLC

DocuSigned by:
By: 
Chris Dyson
Founder and CEO
6300 Wilshire Blvd., Suite 2030
Los Angeles, CA 90048
chris@thenls.com
Date: 1/25/2024

The National Association of Realtors

DocuSigned by:
By: 
Ethan Glass
Cooley LLP
1299 Pennsylvania Ave, NW
Suite 700
Washington, DC 20004
Attorney for NAR
Date: 1/25/2024

C

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*Attorney for the National Association
of REALTORS®*

*Local Counsel for the National
Association of REALTORS®*

**UNITED STATES DISTRICT COURT
FOR THE CENTRAL DISTRICT OF CALIFORNIA
SOUTHERN DIVISION**

The PLS.com, LLC, a California
limited company,

Plaintiff,

vs.

THE NATIONAL ASSOCIATION OF
REALTORS,

Defendant.

Case No. 2:25-cv-05971-JWH-E

DISCOVERY MATTER

**~~{PROPOSED}~~ ORDER
ESTABLISHING A PROTOCOL
FOR ELECTRONIC
DISCOVERY**

DEMAND FOR JURY TRIAL

Hon. John W. Holcomb
Courtroom 9D, 9th Floor

**[PROPOSED] ORDER ESTABLISHING PROTOCOL FOR
ELECTRONIC DISCOVERY**

A. DEFINITIONS

1. “Extracted Text” means the text extracted from a Native Format file and includes all header, footer, and document body information.

2. “Metadata” means structured information that describes, explains, locates, or otherwise makes it easier to retrieve, use, or manage an information resource.

3. “Native Format” means the format of ESI in the application in which such ESI was originally created.

4. “OCR” means the optical character recognition file, which is created by software used in conjunction with a scanner that is capable of reading text-based documents and making such documents searchable using appropriate software.

5. “Producing Party” means a party in the above captioned matter that produces documents.

6. “Receiving Party” means a party in the above captioned matter to whom documents are produced

7. “Responsive Document” means any document that is responsive to any discovery requests served on the Producing Party in this litigation, which the

1 Producing Party has agreed to produce, or which the Producing Party has been
2 ordered to produce by the Court.
3

4 8. “Tagged Image File Format” or “TIFF” refers to the CCITT Group
5 IV graphic file format for storing bit-mapped images, with multiple compression
6 formats and resolutions.
7

8 **B. SCOPE**

9 1. This ESI Protocol Order will govern the production of ESI and paper
10 documents. To the extent that a Party collected and processed documents prior to
11 the entry of this ESI Protocol Order, and production of such documents cannot be
12 made in accordance with the terms of this ESI Protocol Order, the Parties will
13 meet and confer concerning the potential formats of the production of any such
14 documents.
15
16

17 2. Nothing in this ESI Protocol Order shall be construed to affect the
18 admissibility of discoverable information. Pursuant to the terms of this ESI
19 Protocol Order, information regarding search processes and ESI practices may be
20 disclosed, but compliance with this ESI Protocol Order does not constitute a
21 waiver, by any Party, of any objection to the production of particular ESI as
22 irrelevant, undiscoverable, or otherwise inadmissible, unduly burdensome or not
23 reasonably accessible, or privileged, nor does it constitute a waiver of any right to
24 discovery by any Party. For the avoidance of doubt, a Party’s compliance with
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1 this ESI Protocol Order will not be interpreted to require disclosure of information
2 potentially protected by the attorney-client privilege, the work product doctrine,
3 or any other applicable privilege.
4

5 3. The Parties shall meet and confer in good faith in an effort to agree
6 upon search methods and terms or other filtering or categorization to be applied
7 and timeframes for collection and review of ESI.
8

9 4. The Producing Party shall use commercially reasonable efforts to
10 comply with the technical specifications herein, considering the capabilities of
11 their eDiscovery tools and vendors. Parties shall meet and confer regarding any
12 technical limitations that prevent strict compliance.
13
14

15 5. Except as noted herein, the Parties agree that the following
16 instructions("Instructions") apply to the production of all ESI, including "paper"
17 documents and files stored in electronic format, note files (both paper notes and
18 electronic notes created using electronic note applications such as Microsoft
19 OneNote), Word documents, PowerPoint documents, Excel documents, and
20 Access databases. Nothing in this ESI Protocol Order is intended to be an
21 exhaustive list of discovery obligations or rights of a Producing Party or a
22 Receiving Party, or any other Party or non-Party.
23
24
25

26 6. The Parties and their attorneys do not intend by agreeing to this ESI
27 Protocol Order to waive their rights to any protection or privilege, including the
28

1 attorney-client privilege and work product doctrine, or their rights to object to any
2 discovery requests. This ESI Protocol Order does not address or resolve any
3 objections to the scope of the Parties' respective discovery requests.
4

5 7. Notwithstanding anything to the contrary herein, the following
6 document types are not discoverable in the Litigation except upon a showing of
7 good cause, which shall include a showing that the information sought is likely
8 material, that it is unavailable from other sources, and that its production will not
9 impose undue burden or expense on the Producing Party:
10
11

- 12 i. Back-up tapes or other long-term storage media that were
13 created strictly for use as a data back-up, disaster recovery
14 medium, or a means of information restoration;
15
- 16 ii. Deleted, erased, or overwritten computer files, whether
17 fragmented or whole, which were deleted in the regular course
18 of business;
19
- 20 iii. Deleted, shadowed, damaged, residual, slack, fragmented,
21 and/or other data only accessible by forensics;
22
- 23 iv. Data in metadata fields that are frequently updated
24 automatically, such as last-opened dates, except as specified
25 in this ESI Protocol Order;
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- v. Data stored in Random Access Memory (“RAM”), cache memory, or in temporary or cache files, including internet history, web browser cache, and cookie files, or other ephemeral data, wherever located;
- vi. Operating system files and executable files;
- vii. Data stored on photocopiers, scanners, and fax machines;
- viii. Email attachments that are less than 25 kilobytes;
- ix. Structural files not material to individual file contents that do not contain substantive content (e.g., .CSS, .XSL, .XML, .DTD, etc.).
- x. Voicemail data; and
- xi. Data stored as server, system, network and/or software application logs.

8. Nothing in this ESI Protocol Order prevents any Party from asserting, in accordance with the Federal Rules of Civil Procedure, that other categories of ESI are not reasonably accessible within the meaning of Rule 26(b)(2)(B).

9. The Parties shall meet and confer to resolve any disputes that arise under this ESI Protocol Order. In the event the Parties cannot reach agreement on a disputed matter, the Parties shall submit the matter to the Court.

1 10. ESI shall include data collected from the following sources:

- 2 i. Email
- 3
- 4 ii. Locally stored files
- 5
- 6 iii. Cloud/Internet stored documents (Google Drive, Dropbox,
- 7 Box.com, iCloud, Asana C, etc.)
- 8 iv. Chat communications (such as Slack, WhatsApp, Skype,
- 9 Telegram or Discord)
- 10
- 11 v. Mobile and Handheld devices documents and data (including
- 12 but not limited to text messages or other chat messaging
- 13 media)
- 14
- 15 vi. Hard Copy Documents
- 16
- 17 vii. When agreed to, collaboration tools and project management
- 18 platforms (Google Analytics, etc.)

19 11. Document Custodians: Each Party will disclose an initial list of

20 proposed custodians reflecting those with information and/or documents

21 responsive to the agreed-on scope of Rule 34 requests.

22

23 **C. GENERAL PRODUCTION FORMAT**

24

25 1. **FORMAT:** Each ESI item will be produced in its native format,

26 accompanies by TIFFs, Text Files, and a Load File as set out below.

27

28

1 2. **TIFFs:** Except for structured data, all production images will be
2 provided as a black-and-white, single-page Group IV TIFF of at least 300 DPI
3 resolution with corresponding multi-page text and necessary load files. Each
4 image will have a file name that is the unique Bates number of that image. Original
5 document orientation should be maintained to the extent reasonably practicable
6 and technologically possible for a producing Party's vendor (i.e., portrait to
7 portrait and landscape to landscape). Hidden content, tracked changes, edits,
8 comments, notes, and other similar information viewable within the native file
9 shall, to the extent reasonably practicable, also be imaged so that this information
10 is captured on the produced image file. Documents that are difficult to render in
11 TIFF because of technical issues, or any other documents that are impracticable
12 to render in TIFF format, may be produced in their native format with a
13 placeholder TIFF image stating "Document Produced Natively," unless such
14 documents contain redactions, in which case the documents will be produced in
15 TIFF format.

16 3. **Text Files:** Each ESI item produced under this ESI Protocol Order
17 shall be accompanied by a text file as set out below. All text files shall be provided
18 as a single document level text file for each item, not one text file per page. Each
19 text file shall be named to use the Bates number of the first page of the
20 corresponding production item.

1 i. OCR: A Producing Party may make paper documents
2 available for inspection and copying/scanning in accordance
3 with Fed. R. Civ. P. 34 or, additionally or alternatively, scan
4 and OCR paper documents if it chooses. Where OCR is used,
5 the Parties will endeavor to generate accurate OCR and will
6 utilize quality OCR processes and technology. OCR text files
7 should indicate page breaks where possible. Even if OCR is
8 used by a Producing Party, however, the Parties acknowledge
9 that, due to poor quality of the originals, not all documents
10 lend themselves to the generation of accurate OCR. In such
11 instances, or in the event that a Producing Party does not
12 choose to use OCR at all, the Producing Party will make the
13 paper documents available for inspection and copying in
14 accordance with Fed. R. Civ. P. 34.

15 ii. ESI: Emails and other ESI will be accompanied by extracted
16 text taken from the electronic file itself, where available.

17 4. **Load File:** All production items will be provided with a delimited
18 datafile or “load file,” which will include both an image cross-reference load file
19 (such as an Opticon file) as well as a metadata (.dat) file with the metadata fields
20 identified below on the document level to the extent available. See **Appendix A**

1 for a list of the Meta Data fields. The load file must reference each TIFF in the
2 corresponding production. The total number of documents referenced in a
3 production's data load file should match the total number of designated document
4 breaks in the Image Load files in the production.
5

6
7 5. **Appearance:** Subject to any redactions, each document's TIFF
8 image file shall contain the same information and same physical representation as
9 the document did in its original format, whether paper or electronic, consistent
10 with the processing specifications set forth in Section E. Documents that present
11 imaging or formatting problems of which the Producing Party is aware at the time
12 of production but has not been able to resolve shall be promptly identified by the
13 Producing Party by e-mail to the Receiving Party within thirty (30) days after the
14 production containing the problematic document(s), or the Producing Party may
15 elect to produce those documents in native form consistent with Section C.9.
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19 6. **Redactions:** If redaction takes place, it will be logged on a privilege
20 log. Redaction of ESI will be performed on a TIFF imaged version of the
21 document only, and native format files and extracted text will not be provided.
22 Unredacted text in a redacted document must be made searchable using OCR.
23 Any redactions must be clearly visible on the face of the produced document (e.g.,
24 the Parties should not use white boxes to make redactions on documents with a
25 white background) and OCR searchable (e.g., labeled "Redacted").
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1 7. **Document Unitization:** For electronic documents, all unitization
2 should be defined within the data load file; this includes the designation of
3 parent/attachments both for e-mail and attachments and for compressed files (such
4 as ZIP or RAR files) and their contents.
5

6 8. **Color:** Documents containing color shall be produced in color unless
7 the Producing Party makes a reasonable showing that the production of particular
8 documents in color would be overly burdensome.
9

10 9. **Document Branding:** Each TIFF shall be stamped with the
11 following information:
12

- 13 i. **Bates Number:** Each page of a document produced in TIFF
14 file format shall have a legible, unique fixed-length numeric
15 identifier (“Bates Number”) containing eight (8) digits
16 electronically “burned” onto the image in no less than 10-point
17 font. Unless it would obscure, conceal or interfere with any
18 information originally appearing on the document, the Bates
19 Number shall be burned on the lower right-hand corner of the
20 document. The Bates Number for each document shall be
21 created so as to identify the Producing Party and the Bates
22 Number (*e.g.*, “ABC00000001”) and shall not contain spaces
23 in the Document Number. Each Party shall have a unique
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1 identifying name. Each document's confidentiality
2 designation shall be included in the appropriate data field in
3 the load file.
4

5 ii. **Confidentiality:** If a particular paper document or ESI item
6 qualifies for confidential treatment pursuant to the terms of a
7 Protective Order entered by the Court in the Litigation, the
8 designation shall be branded on the document's image at a
9 location that does not obliterate or obscure any part of the
10 underlying images. To the extent reasonably possible, this
11 designation also should be included in the appropriate data
12 field in the load file. Failure to comply with the procedures set
13 forth in this ESI Protocol Order, any protective order or
14 confidential order, or any confidential stipulation shall not
15 waive any protection or confidential treatment.
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21 10. **Native File Exceptions:** To the extent a Producing Party produces
22 Microsoft Excel or other spreadsheet files, video or audio files, or other
23 information that is only readable and/or usable in its Native Format, such
24 documents shall be produced in their Native Format. To the extent documents that
25 fall under this exception contain privileged information, and cannot be redacted
26 or produced in TIFF format, such documents will be logged on a privilege log.
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1 The Metadata load file for files produced natively shall contain a link to the
2 produced Native Files via data values called “Native Link.” To the extent a
3 response to discovery requires production of discoverable electronic information
4 contained in a structured database format, such as Microsoft Access, the Parties
5 shall discuss the production format prior to production. Each electronic file
6 produced in Native Format shall be assigned a unique Document Number. The
7 Producing Party shall include a single-page TIFF image branded with this unique
8 Document Number and the phrase “PRODUCED IN NATIVE FORMAT”
9 branded in the center of the page. To protect the confidentiality of files produced
10 natively, any confidentiality designations pursuant to the Stipulated Protective
11 Order must appear on the TIFF placeholder on the lower left-hand corner in no
12 less than 10-point font. Native file names shall be identical to the Document
13 number, followed by the file extension, *e.g.*, ABC00000001.xls. No Party may
14 attach to any pleading or any correspondence to any adverse or third-Party, or
15 submit as an exhibit at a deposition or any other judicial proceeding, a copy of
16 any document in Native Format produced by any Party without ensuring that the
17 corresponding Bates number and confidentiality legend, as designated by the
18 Producing Party, appears in the Native File name.

26 11. **Embedded Files:** If a document has another file embedded in it,
27 (*e.g.*, a Word document that has a spreadsheet embedded in it), the embedded file
28

1 shall be produced as a standalone file. For purposes of production, the embedded
2 files shall be treated as attachments to the original file, with the parent/child
3 relationship preserved. Embedded files without substantive content, such as logos,
4 icons, emoticons, and footers may be culled from a document family and need not
5 be produced as separate documents by a producing document. Email attachments
6 shall be extracted and processed as separate documents with family linking
7 preserved; however, non-attachment embedded links (e.g., hyperlinks to external
8 files) are not automatically extracted and may be provided separately if required
9 for production.
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14 12. **Production Media:** The Producing Party shall produce document
15 images, native files, load files and metadata via secure file transfer protocol
16 (“FTP”).
17

18 13. **De-duplication:** The Parties shall use MD5 hash values to identify
19 duplicate ESI and globally de-duplicate ESI. Family groups (e.g., an email and its
20 attachments) shall be de-duplicated only against other family groups as entities,
21 and no document that is not part of a family group shall be de-duplicated against
22 a member of a family group. The Parties will not de-duplicate loose electronic
23 documents or hard copy information against email attachments. The Parties will
24 not treat a document containing handwritten notes, highlighting, or any other
25 markings as a duplicate of a non-marked or annotated version of the same
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1 document. A Party may de-duplicate ESI across its custodians or sources, but if
2 that option is exercised, the Party shall identify each custodian who had a copy of
3 the produced document in the ALL CUSTODIANS field in the Metadata load file.
4 A Party may only de-duplicate “exact duplicate” documents and may not de-
5 duplicate “near duplicate” documents, both of the quoted terms in this sentence
6 being given their ordinary meaning in the e-discovery field. Common system files
7 defined by the NIST library (<http://www.nsl.nist.gov/>) need not be produced.
8
9
10

11 14. **Original Documents:** Nothing in this Stipulated Order shall
12 eliminate or alter any Party’s obligation to retain Native Format copies, including
13 associated metadata, of all ESI preserved for and produced in the Litigation and/or
14 original versions of all hard copy documents preserved for and produced in the
15 Litigation.
16
17

18 15. **Third-Party Software and Legacy Systems:** To the extent that
19 documents produced pursuant to this Stipulated Order cannot be rendered or
20 viewed without the use of proprietary third-party software or legacy systems, the
21 Parties shall meet and confer to minimize any expense or burden associated with
22 the production of such documents in an acceptable format.
23
24

25 **D. PAPER DOCUMENT PRODUCTION PROTOCOLS**

26 1. **Scanning:** Where relevant documents are in hard copy format, the
27 Producing Party shall scan and provide OCR copies of the documents.
28

1 2. **Coding Fields:** The Parties shall employ the coding and metadata
2 fields reflected in the attached **Appendix A**.

3
4 3. **Unitization of Paper Documents:** Paper documents should be
5 logically unitized for production to the extent reasonably practicable. Therefore,
6 when scanning paper documents for production, distinct documents shall not be
7 merged into a single record and single documents shall not be split into multiple
8 records.
9

10
11 4. **File/Binder Structures:** Where the documents were organized into
12 groups, such as folders, clipped bundles, and binders, this structure shall be
13 maintained and provided in the load file to the extent reasonably practicable. The
14 relationship among the documents in a folder or other grouping should be
15 reflected in proper coding of the beginning and ending document and attachment
16 fields to the extent reasonably practicable. The Parties will make their best efforts
17 to unitize documents correctly. Where a document, or a document group—such
18 as folder, clipped bundle, or binder—has an identification spine or other label, the
19 information on the label shall be scanned and produced as the first page of the
20 document or grouping.
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25 5. **Custodian Identification:** The Parties will utilize best efforts to
26 ensure that paper records for a particular Document Custodian are produced in
27 consecutive Bates stamp order.
28

1 **E. PROCESSING SPECIFICATIONS**

2 1. The Producing Party shall collect and process documents using
3
4 forensically sound methods that avoid spoliation of data. The Producing Party will
5 generate and preserve the MD5 hash values at the time of ESI processing. The
6 Producing Party shall use the following specifications when converting ESI from
7
8 its Native Format into TIFF image files prior to its production:

- 9 i. All ESI shall be processed with a single consistent time zone
10 date and time setting.
- 11 ii. All tracked changes shall be maintained, to the extent
12 reasonably feasible upon collection, so that all changes to a
13 document are evident.
- 14 iii. Author comments shall remain or be made visible, to the
15 extent reasonably feasible upon collection and processing.
- 16 iv. Hidden columns, rows, comments, and worksheets shall be
17 made visible prior to processing, to the extent reasonably
18 feasible upon collection and processing.
- 19 v. PowerPoint documents should be processed with hidden slides
20 and speaker's notes, and comments unhidden prior to
21 processing, and should display both the slide, speaker's notes,
22 and comments on the TIFF image, to the extent such elements
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1 are made visible during collection. Auto-populated fields,
2 with the exception of auto-populating “page-number” fields,
3 shall be replaced with text indicating the field name. For
4 example, auto-populating “date” fields shall be replaced with
5 the text “DATE” (or other similar text) and auto-populating
6 “file path” fields shall be replaced with the text “PATH” (or
7 other similar text).

- 8
9
10
11 vi. For archive files (zip, jar, rar, gzip, etc.), extract from the
12 archive and maintain family relationships; do not include the
13 source/container file itself in the production.
14

15 **2. Email Collection and Processing:**

- 16 i. **Email Threading:** The Parties may use email thread
17 suppression to avoid review and production of information
18 contained within an existing email thread in another document
19 being reviewed and produced, but under no circumstances will
20 email thread suppression eliminate (a) the ability of a
21 Receiving Party to identify every custodian who had a copy of
22 a produced document or email, or (b) remove from a
23 production any unique branches and/or attachments contained
24 within an email thread.
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- 1 ii. **Email Domains:** Excluded from any ESI search process shall
2 be uniquely identifiable categories of documents, such as
3 emails from domains typically associated with junk email,
4 such as fantasy football-related emails, retailer advertising,
5 and newsletters or alerts that do not concern relevant topics.
6 The Parties agree to disclose domain names excluded under
7 this section at the time of production.
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11 **F. USE OF TECHNOLOGY ASSISTED REVIEW**

12 1. **Use of TAR:** The Parties may use Technology Assisted
13 Review (“TAR”) to sort documents for linear review without disclosure of that
14 use. The Parties shall not utilize TAR in combination with search terms to cull or
15 narrow the review set. If a Party elects to use TAR to cull or otherwise limit the
16 volume of ESI subject to linear review, the requirements set forth in Section F.2
17 shall apply.
18
19

20 2. **Use of TAR:**

- 21 i. **Paper Documents:** The Parties agree to meet and confer to
22 determine whether paper documents may be included in a
23 TAR process.
24
25 ii. **Excluded Documents:** Any document excluded from TAR
26 must undergo separate analysis.
27
28

1 iii. **Notice:** Before using TAR to cull or otherwise limit the
2 volume of ESI subject to linear review, a Producing Party must
3 provide to the Receiving Party a written description of the
4 TAR tool and method(s) for identifying or eliminating
5 documents for review, including (1) the name of any TAR
6 software (name and version); (2) the vendor used; (3) the
7 manner in which TAR will be employed for the review (e.g.,
8 Simple Active Learning, Continuous Active Learning); and
9 (4) fields on which TAR will be applied.

10 iv. **Validation Report:** Prior to the deadline for substantial
11 completion of document productions, a Party utilizing TAR
12 must provide to the Receiving Party a Validation Report
13 containing the volume of documents included to TAR, the
14 volume excluded and the reasons for exclusion (e.g., filetype,
15 size, lack of extracted text), and the information required by
16 Section F.2.v below.

17 v. **Validation Standards:**

18 1. The determination to stop review pending validation
19 shall be determined by the type of TAR applied:
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1 a. For a party using TAR 1.0 (Simple Active
2 Learning, Predictive Coding) a Control Set will
3 be used to calculate statistical metrics like recall,
4 precision, richness/prevalence, and depth for
5 recall. Once the predictive coding model has
6 been sufficiently trained, documents scored on or
7 above the identified cutoff score, along with their
8 families, will be eligible for production. Parties
9 will report the recall, precision,
10 richness/prevalence, and depth for recall of this
11 population based on a 95 percent confidence
12 level and 5 percent margin of error and will target
13 a recall rate of 80%. In addition to the Control Set
14 measurements, parties using a TAR 1.0
15 methodology will identify a Validation Set to
16 confirm the overall performance of the model.
17 This set will be randomly selected from the
18 predicted non-responsive documents (excluding
19 predicted responsive family members) and
20 represent a 95 percent confidence level and 5
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1 percent margin of error. The metrics of the
2 Validation Set and Control Set will be reported in
3 the Validation Report.
4

- 5 b. For a party using TAR 2.0 (Continuous Active
6 Learning) statistical sampling will be used to
7 validate the appropriateness of terminating the
8 TAR process and estimating recall. Parties will
9 target an estimated recall of 80%. Once the
10 parties determine that it is likely that a high
11 percentage of responsive documents have been
12 reviewed based on regular metrics tracking, an
13 Elusion Sample will be drawn from the
14 documents excluded from review by the TAR
15 process. The sample will be sufficiently sized to
16 provide a 95 percent confidence level and 5
17 percent margin of error. The richness of this
18 sample (the Elusion Rate) will be used to
19 estimate the number of responsive documents
20 remaining in the unreviewed population. The
21 total number of responsive documents in the
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1 TAR population will be estimated by the sum of
2 the estimated number of responsive documents in
3 the unreviewed population and the total number
4 of documents identified as responsive by the
5 TAR process. Recall will be estimated by
6 dividing the total number of documents identified
7 as responsive by the TAR process by the
8 estimated total number of responsive documents.
9 If the sampling indicates that 80% recall has not
10 been achieved, then the review process will
11 continue unless the party demonstrates that the
12 burden of continuing the review process is
13 outweighed by the benefit. If the sampling
14 indicates that 80% recall has been achieved, then
15 TAR and review process will be terminated.

22 2. Any responsive documents found in the elusion sample
23 will be produced and identified as such and the Parties
24 may request additional searches or training.

26 vi. Aside from the Elusion Set, a Producing Party need not
27 conduct any additional review of information subjected to, but
28

1 not retrieved by, a TAR tool as part of the identification of the
2 subset of information that will be subject to review and
3 production.
4

5 **G. PRIVILEGED MATERIALS**

6 1. **Privilege Log:** Any document or e-mail or redacted portion of
7 document/e-mail that is identified as privileged for any reason and logged on a
8 privilege log is subject to the following:
9

10 i. Within thirty (30) days after the completion of a Party's
11 document production, the Producing Party shall serve on the
12 Receiving Party a privilege log containing any documents
13 withheld on the basis of any claim of privilege or other legal
14 protection ("Privileged Material"). The Parties shall promptly
15 provide a privilege log for any subsequently withheld
16 documents. To the extent the Producing Party makes multiple
17 document productions, the Producing Party shall supplement
18 and add to its original privilege log so that only one log is used
19 throughout the Litigation.
20

21 ii. The privilege log shall include sufficient information to allow
22 the Receiving Party to reasonably assess the claim of privilege,
23 including but not limited to the following information: (i) the
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1 date of the document (i.e., the date of the last email in the email
2 chain); (ii) the author(s)/sender(s); (iii) recipients (including
3 recipients copied and/or blind copied); (iv) a description of the
4 contents of the document that, without revealing information
5 itself privileged or protected, is sufficient to understand the
6 basis of the claim of privilege; and (v) the type or nature of the
7 privilege asserted (e.g., attorney-client privilege, work-
8 product doctrine).

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10
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12 iii. The Parties are only required to provide a single privilege log
13 entry for multiple email messages in the same email thread to
14 the extent such messages are included within one individual
15 email thread. The email that will be logged will be the most
16 inclusive thread with any associated attachments.

17
18
19 iv. Documents that contain both privileged and non-
20 privileged/work product protected information will be
21 produced with the privileged/protected information redacted
22 and the non-privileged/protected information visible.
23 Documents or portions thereof that contain redactions for
24 information withheld on privilege/work product grounds will
25 be identified in a privilege log in accordance with Rule
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26(b)(5) and this ESI Protocol Order—with the exception that redacted documents need not be logged provided the basis for the redaction is made plain on the face of the redacted document (e.g., the email to/from is between counsel and is visible in the produced version of the document).

2. **Non-Waiver:** Pursuant to Federal Rule of Evidence 502(d), the production of any material or information shall not be deemed to waive any privilege or work product protection in the Litigation or in any other federal or state proceeding. Nothing in this Paragraph is intended to or shall serve to limit a Party's right to conduct a review of any material or information for relevance, responsiveness, and/or segregation of privileged and/or protected information before production, subject to the below.

3. **Clawback:** Any Party or non-Party may request the return of any produced material or information on the grounds of privilege or work product protection by identifying it, stating the basis for withholding such material or information from production, and providing any other information that would be listed on a supplemental privilege log. Federal Rule of Civil Procedure 26(b)(5)(B) shall govern the claw back of produced documents or information on the grounds of privilege or work product protection. If a Party or non-Party

1 requests the return of such produced material or information then in the custody
2 of one or more Parties, the possessing Parties shall within fifteen (15) days:
3

4 i. Destroy or return to the Producing Party or non-Party the
5 produced material or information and all copies thereof, and
6 expunge from any other document or material, information
7 derived solely from the produced material or information; or
8

9 ii. Notify the Producing Party or non-Party that it wishes to
10 challenge the claim of privilege or work product protection
11 and has sequestered the material until the issue can be resolved.
12

13 The Parties agree to meet and confer regarding the claim of
14 privilege. If, at the conclusion of the meet-and-confer process,
15 the Parties are still not in agreement, they may bring the issue
16 to the Court. A Party challenging a claw-back request under
17 this Section may not use the content of the clawed-back
18 document for the purpose of filing a motion with the Court
19 under seal that challenges whether or not the document is
20 privileged or work product only. A Party challenging a claw-
21 back request under this Section may not use the content of the
22 clawed-back documents for any other purpose unless and until
23 the Court has addressed the challenge.
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1 **H. THIRD-PARTY DISCOVERY**

2 1. A Party that issues a non-party subpoena (the “Issuing Party”) shall
3
4 include a copy of the Protective Order concerning confidentiality entered in this
5 litigation with the subpoena.

6 2. The Issuing Party shall provide to all other Parties within 10 business
7
8 days of receipt a copy of any documents and ESI (including any metadata)
9 obtained under subpoena.

10 3. If the non-party production is not Bates-stamped, the Issuing Party
11
12 will endorse the non-party production with unique Bates prefixes and numbering
13
14 scheme prior to reproducing them to all other Parties.

15 **IT IS SO ORDERED.**

16 DATED: 10-23-25



17 _____
18 Hon. Charles F. Eick
19 United States Magistrate Judge
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**APPENDIX A.
METADATA FIELDS¹**

Note: Cloud-specific metadata fields (e.g., titles, types, owners, dates) shall be provided if available and collected via load file from the source repository; otherwise standard document metadata fields shall suffice.

1. **BegBates** –Beginning Bates number.
2. **EndBates** – Ending Bates number.
3. **BegAttach** – Bates number of the first page of a Family range.
4. **EndAttach** – Bates number of the last page of a Family range.
5. **ParentID** – Parent Bates number, populated only for child records.
6. **PageCount** – Number of pages in a document.
7. **FileExtension** – Original file extension as the document was maintained in the ordinary course.
8. **FileSize** – File size in bytes.
9. **DocTitle** – Document title as extracted from a Native File
10. **DocSubject** – Any value populated in the Subject field of the document properties.
11. **Custodian** – Primary custodian full name.
12. **All Custodians** – All custodians from which the document was collected prior to deduplication.

¹ To be provided to the extent reasonably available.

13. **Author** -- Document author information for non-email ESI.
14. **LastSavedBy** – User who last saved ESI.
15. **From** – Sender of an email or Chat Communication.
16. **To** – Recipient of an email or all recipients of a Chat Communication.
17. **CC** – Additional Recipients.
18. **BCC** - Blind Additional Recipients.
19. **Email Subject** – Subject line of e-mail.
20. **Attachments** – Name of attached file(s) as maintained in the ordinary course of business.
21. **Number of Attachments** – Number of attachments to an e-mail.
22. **DateCreated** – File date and time created as extracted from the Native File.
23. **DateModified** – File date and time modified as extracted from the Native File.
24. **DateSent** – Date and time sent.
25. **DateReceived** – Date and time received.
26. **FileName** – Name of the file as maintained in the ordinary course of business with extension.
27. **File/Folder Path** – Original file/path of the location where the item was located at the time of collection. If an email extracted from a container, e.g., from a .pst file, it should contain the name and location of the email

1 container, and the folder within the container from which the email was
2 collected.
3

4 28. **Hash** – The hash value generated at processing.

5 29. **Collaboration Channel/Chat Name** – Name of the channel or chat where
6 the Chat Communication occurred, if provided via load file during
7 ingestion of chat data.
8

9 30. **Chat Conversation ID** – Unique ID to identify all messages and
10 attachments within a Chat Communication channel/thread (i.e., messages
11 involving the same participants or occurring within the same thread), if
12 provided via load file during ingestion of chat data.
13
14

15 31. **Time Zone Processed** – Time zone data was processed (e.g, UTC).

16 32. **TextPath** – The path to the text file for each record in the production
17 volume, including filename.
18

19 33. **NativePath** – The path to the Native Format file on the delivery media,
20 including the file name.
21

22 34. **Confidentiality** – Confidentiality level if assigned pursuant to any
23 applicable Protective Order or stipulation.²
24

25 35. **Redacted** – Descriptor for documents that have been redacted. “Yes” for
26 redacted documents; “No” for un-redacted documents.
27

28 ² To the extent there is a discrepancy between the metadata field and the face of the document, the highest designation controls.

D

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21 **UNITED STATES DISTRICT COURT**
22 **CENTRAL DISTRICT OF CALIFORNIA**
23 **SOUTHERN DIVISION – ORANGE COUNTY**

24 The PLS.com, LLC, a California
25 limited liability company,

26 Plaintiff,

27 vs.

28 The National Association of
Realtors,

Defendant.

Case No. 2:25-cv-05971-JWH-E

**STIPULATED PROTECTIVE
ORDER**

Assigned to the Hon. John W. Holcomb
Courtroom 2

Action Filed: July 1, 2025

1 1. INTRODUCTION

2 1.1. Purposes and Limitations.

3 As the parties have represented that discovery in this action is likely to involve
4 production of confidential, proprietary, or private information for which special
5 protection from public disclosure and from use for any purpose other than prosecuting
6 this litigation may be warranted, this Court enters the following Protective Order.¹
7 This Order does not confer blanket protections on all disclosures or responses to
8 discovery. The protection it affords from public disclosure and use extends only to
9 the limited information or items that are entitled to confidential treatment under the
10 applicable legal principles. Further, as set forth in Section 12.3, below, this Protective
11 Order does not entitle the parties to file confidential information under seal. Rather,
12 when the parties seek permission from the court to file material under seal, the parties
13 must comply with Civil Local Rule 79-5 and with any pertinent orders of the assigned
14 District Judge and Magistrate Judge.

15 1.2. Good Cause Statement.

16 In light of the nature of the claims and allegations in this case and the parties'
17 representations that discovery in this case will involve the production of trade secrets
18 and other valuable research, development, commercial, financial, technical and/or
19 proprietary information for which special protection from public disclosure and from
20 use for any purpose other than prosecution of this action is warranted. Such
21 confidential and proprietary materials and information consist of, among other things,
22 confidential business or financial information, information regarding confidential
23 business practices, or other confidential research, development, or commercial
24

25 ¹ This Stipulated Protective Order is substantially similar to the Stipulated
26 Protected Order in the Prior Action (as defined herein); which was substantially based
27 on the model protective order provided under Magistrate Judge Rozella A. Oliver's
28 Procedures.

1 information (including information implicating privacy rights of third parties),
2 information otherwise generally unavailable to the public, or which may be privileged
3 or otherwise protected from disclosure under state or federal statutes, court rules, case
4 decisions, or common law. To expedite the flow of information, to facilitate the
5 prompt resolution of disputes over confidentiality of discovery materials, to
6 adequately protect information the parties are entitled to keep confidential, to ensure
7 that the parties are permitted reasonable necessary uses of such material in connection
8 with this action, to address their handling of such material at the end of the litigation,
9 and to serve the ends of justice, a protective order for such information is justified in
10 this matter. The parties shall not designate any information/documents as confidential
11 without a good faith belief that such information/documents have been maintained in
12 a confidential, non-public manner, and that there is good cause or a compelling reason
13 why it should not be part of the public record of this case.

14 1.3. Acknowledgment of Procedure for Filing Under Seal.

15 The parties further acknowledge, as set forth in Section 12.3, below, that this
16 Stipulated Protective Order does not entitle them to file confidential information
17 under seal; Local Civil Rule 79-5 sets forth the procedures that must be followed and
18 the standards that will be applied when a party seeks permission from the court to file
19 material under seal. There is a strong presumption that the public has a right of access
20 to judicial proceedings and records in civil cases. In connection with non-dispositive
21 motions, good cause must be shown to support a filing under seal. *See Kamakana v.*
22 *City and County of Honolulu*, 447 F.3d 1172, 1176 (9th Cir. 2006); *Phillips v. Gen.*
23 *Motors Corp.*, 307 F.3d 1206, 1210-11 (9th Cir. 2002); *Makar-Welbon v. Sony*
24 *Electrics, Inc.*, 187 F.R.D. 576, 577 (E.D. Wis. 1999) (even stipulated protective
25 orders require good cause showing), and a specific showing of good cause or
26 compelling reasons with proper evidentiary support and legal justification, must be
27 made with respect to Protected Material that a party seeks to file under seal. The
28

1 parties' mere designation of Disclosure or Discovery Material as CONFIDENTIAL
2 or HIGHLY CONFIDENTIAL -- ATTORNEYS' EYES ONLY does not—without the
3 submission of competent evidence by declaration, establishing that the material
4 sought to be filed under seal qualifies as confidential, privileged, or otherwise
5 protectable—constitute good cause.

6 Further, if a party requests sealing related to a dispositive motion or trial, then
7 compelling reasons, not only good cause, for the sealing must be shown, and the relief
8 sought shall be narrowly tailored to serve the specific interest to be protected. *See*
9 *Pintos v. Pacific Creditors Ass'n*, 605 F.3d 665, 677-79 (9th Cir. 2010). For each item
10 or type of information, document, or thing sought to be filed or introduced under seal
11 in connection with a dispositive motion or trial, the party seeking protection must
12 articulate compelling reasons, supported by specific facts and legal justification, for
13 the requested sealing order. Again, competent evidence supporting the application to
14 file documents under seal must be provided by declaration. Any document that is not
15 confidential, privileged, or otherwise protectable in its entirety will not be filed under
16 seal if the confidential portions can be redacted. If documents can be redacted, then a
17 redacted version for public viewing, omitting only the confidential, privileged, or
18 otherwise protectable portions of the document shall be filed. Any application that
19 seeks to file documents under seal in their entirety should include an explanation of
20 why redaction is not feasible.

21 2. DEFINITIONS

22 2.1 Prior Action: the previously dismissed action captioned *The PLS.com,*
23 *LLC v. The National Association of Realtors, et al.*, Case No. 2:20-cv-04790-JWH-
24 RAO.

25 2.2 Action: *The PLS.com, LLC v. The National Association of Realtors,*
26 Case No. 2:25-cv-05971-JWH-E.
27
28

1 2.3. Challenging Party: a Party or Non-Party that challenges the designation
2 of information or items under this Order.

3 2.4. “CONFIDENTIAL” Information or Items: information (regardless of
4 how it is generated, stored or maintained) or tangible things that qualify for protection
5 under Federal Rule of Civil Procedure 26(c), and as specified above in the Good
6 Cause Statement.

7 2.5. “HIGHLY CONFIDENTIAL -- ATTORNEYS’ EYES ONLY”
8 Information or Items: extremely sensitive “CONFIDENTIAL” Information or Items,
9 the disclosure of which to another Party or Non-Party would create a substantial risk
10 of serious harm that could not be avoided by less restrictive means.

11 2.6. Counsel: Outside Counsel of Record and House Counsel (as well as their
12 support staff).

13 2.7. Designating Party: a Party or Non-Party that designates information or
14 items that it produces in disclosures or in responses to discovery as
15 “CONFIDENTIAL” or “HIGHLY CONFIDENTIAL -- ATTORNEYS’ EYES
16 ONLY.”

17 2.8. Disclosure or Discovery Material: all items or information, regardless of
18 the medium or manner in which it is generated, stored, or maintained (including,
19 among other things, testimony, transcripts, and tangible things) that are produced or
20 generated in disclosures or responses to discovery in this matter or in the Prior Action.

21 2.9. Expert: a person with specialized knowledge or experience in a matter
22 pertinent to the litigation who has been retained by a Party or its counsel to serve as
23 an expert witness or as a consultant in this Action.

24 2.10. House Counsel: attorneys who are employees of a party to this Action.
25 House Counsel does not include Outside Counsel of Record or any other outside
26 counsel.

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1 2.11. Non-Party: any natural person, partnership, corporation, association or
2 other legal entity not named as a Party to this action.

3 2.12. Outside Counsel of Record: attorneys who are not employees of a party
4 to this Action but are retained to represent or advise a party to this Action and have
5 appeared in this Action on behalf of that party or are affiliated with a law firm that
6 has appeared on behalf of that party, and includes support staff.

7 2.13. Party: any party to this Action, including all of its officers, directors,
8 employees, consultants, retained experts, and Outside Counsel of Record (and their
9 support staff).

10 2.14. Producing Party: a Party or Non-Party that produces Disclosure or
11 Discovery Material in this Action.

12 2.15. Professional Vendors: persons or entities that provide litigation support
13 services (e.g., photocopying, videotaping, translating, preparing exhibits or
14 demonstrations, and organizing, storing, or retrieving data in any form or medium)
15 and their employees and subcontractors.

16 2.16. Protected Material: any Disclosure or Discovery Material that is
17 designated as “CONFIDENTIAL” or “HIGHLY CONFIDENTIAL -- ATTORNEYS’
18 EYES ONLY.”

19 2.17. Receiving Party: a Party that receives Disclosure or Discovery Material
20 from a Producing Party.

21 3. SCOPE

22 The protections conferred by this Order cover not only Protected Material (as
23 defined above), but also (1) any information copied or extracted from Protected
24 Material; (2) all copies, excerpts, summaries, or compilations of Protected Material;
25 and (3) any deposition testimony, conversations, or presentations by Parties or their
26 Counsel that might reveal Protected Material, other than during a court hearing or at
27 trial. Any use of Protected Material during a court hearing or at trial shall be governed
28

1 by the orders of the presiding judge. This Order does not govern the use of Protected
2 Material during a court hearing or at trial.

3 Materials produced in the Prior Action may be used by the Parties in this Action
4 as if produced and designated hereunder and shall be subject to the protections and
5 obligations of this Order.

6 4. DURATION

7 Once a case proceeds to trial, information that was designated as
8 CONFIDENTIAL or HIGHLY CONFIDENTIAL – ATTORNEYS’ EYES ONLY or
9 maintained pursuant to this protective order used or introduced as an exhibit at trial
10 becomes public and will be presumptively available to all members of the public,
11 including the press, unless compelling reasons supported by specific factual findings
12 to proceed otherwise are made to the trial judge in advance of the trial. *See Kamakana*,
13 447 F.3d at 1180-81 (distinguishing “good cause” showing for sealing documents
14 produced in discovery from “compelling reasons” standard when merits related
15 documents are part of court record). Accordingly, the terms of this protective order
16 do not extend beyond the commencement of the trial.

17 5. DESIGNATING PROTECTED MATERIAL

18 5.1. Exercise of Restraint and Care in Designating Material for Protection.

19 Each Party or Non-Party that designates information or items for protection
20 under this Order must take care to limit any such designation to specific material that
21 qualifies under the appropriate standards. The Designating Party must designate for
22 protection only those parts of material, documents, items or oral or written
23 communications that qualify so that other portions of the material, documents, items
24 or communications for which protection is not warranted are not swept unjustifiably
25 within the ambit of this Order. Mass, indiscriminate or routinized designations are
26 prohibited. Designations that are shown to be clearly unjustified or that have been
27 made for an improper purpose (e.g., to unnecessarily encumber the case development
28

1 process or to impose unnecessary expenses and burdens on other parties) may expose
2 the Designating Party to sanctions. If it comes to a Designating Party's attention that
3 information or items that it designated for protection do not qualify for protection,
4 that Designating Party must promptly notify all other Parties that it is withdrawing
5 the inapplicable designation.

6 5.2. Manner and Timing of Designations.

7 Except as otherwise provided in this Order (see, e.g., second paragraph of
8 section 5.2(a) below), or as otherwise stipulated or ordered, Disclosure or Discovery
9 Material that qualifies for protection under this Order must be clearly so designated
10 before the material is disclosed or produced.

11 Designation in conformity with this Order requires:

12 (a) For information in documentary form (e.g., paper or electronic
13 documents, but excluding transcripts of depositions), that the Producing Party affix at
14 a minimum, the legend "CONFIDENTIAL" or "HIGHLY CONFIDENTIAL --
15 ATTORNEYS' EYES ONLY" to each page that contains protected material. If only
16 a portion or portions of the material on a page qualifies for protection, the Producing
17 Party also must clearly identify the protected portion(s) (e.g., by making appropriate
18 markings in the margins). A Party or Non-Party that makes original documents
19 available for inspection need not designate them for protection until after the
20 inspecting Party has indicated which documents it would like copied and produced.
21 During the inspection and before the designation, all of the material made available
22 for inspection shall be deemed "CONFIDENTIAL." After the inspecting Party has
23 identified the documents it wants copied and produced, the Producing Party must
24 determine which documents, or portions thereof, qualify for protection under this
25 Order. Then, before producing the specified documents, the Producing Party must
26 affix the "CONFIDENTIAL", or "HIGHLY CONFIDENTIAL -- ATTORNEYS'
27 EYES ONLY" legend to each page that contains Protected Material. If only a portion
28

1 of the material on a page qualifies for protection, the Producing Party also must clearly
2 identify the protected portion(s) (e.g., by making appropriate markings in the
3 margins).

4 (b) For testimony given in depositions, the entire transcript shall be deemed
5 “HIGHLY CONFIDENTIAL -- ATTORNEYS’ EYES ONLY” for a period of thirty
6 days following receipt of the final transcript by the Designating Party, to allow time
7 for the Designating Party to specifically identify, by page and line number, any
8 testimony that qualifies for protection under this Order.

9 (c) for information produced in some form other than documentary and for
10 any other tangible items, that the Producing Party affix in a prominent place on the
11 exterior of the container or containers in which the information is stored the legend
12 “CONFIDENTIAL” or “HIGHLY CONFIDENTIAL -- ATTORNEYS’ EYES
13 ONLY.” If only a portion or portions of the information warrants protection, the
14 Producing Party, to the extent practicable, shall identify the protected portion(s).

15 5.3. Inadvertent Failures to Designate.

16 If timely corrected, an inadvertent failure to designate qualified information or
17 items does not, standing alone, waive the Designating Party’s right to secure
18 protection under this Order for such material. Upon timely correction of a designation,
19 the Receiving Party must make reasonable efforts to assure that the material is treated
20 in accordance with the provisions of this Order.

21 6. CHALLENGING CONFIDENTIALITY DESIGNATIONS

22 6.1. Timing of Challenges.

23 Any Party or Non-Party may challenge a designation of confidentiality at any
24 time that is consistent with the Court’s Scheduling Order.

25 6.2. Meet and Confer.

26 The Challenging Party shall initiate the dispute resolution process under Local
27 Rule 37-1.

1 6.3. Burden.

2 The burden of persuasion in any such challenge proceeding shall be on the
3 Designating Party. Frivolous challenges, and those made for an improper purpose
4 (e.g., to harass or impose unnecessary expenses and burdens on other parties) may
5 expose the Challenging Party to sanctions. Unless the Designating Party has waived
6 or withdrawn the confidentiality designation, all parties shall continue to afford the
7 material in question the level of protection to which it is entitled under the Producing
8 Party's designation until the Court rules on the challenge.

9 7. ACCESS TO AND USE OF PROTECTED MATERIAL

10 7.1. Basic Principles.

11 A Receiving Party may use Protected Material that is disclosed or produced by
12 another Party or by a Non-Party in connection with this Action only for prosecuting,
13 defending or attempting to settle this Action. Such Protected Material may be
14 disclosed only to the categories of persons and under the conditions described in this
15 Order. When the Action has been terminated, a Receiving Party must comply with
16 the provisions of section 13 below (FINAL DISPOSITION). Protected Material must
17 be stored and maintained by a Receiving Party at a location and in a secure manner
18 that ensures that access is limited to the persons authorized under this Order.

19 7.2. Disclosure of "CONFIDENTIAL" Information or Items.

20 Unless otherwise ordered by the court or permitted in writing by the
21 Designating Party, a Receiving Party may disclose any information or item designated
22 "CONFIDENTIAL" only to:

23 (a) the Receiving Party's Outside Counsel of Record in this Action, as well as
24 employees of said Outside Counsel of Record to whom it is reasonably necessary to
25 disclose the information for this Action;

26 (b) the officers, directors, and employees (including House Counsel) of the
27 Receiving Party to whom disclosure is reasonably necessary for this Action;

1 (c) Experts (as defined in this Order) of the Receiving Party to whom disclosure
2 is reasonably necessary for this Action and who have signed the “Acknowledgment
3 and Agreement to Be Bound” (Exhibit A);

4 (d) the court and its personnel;

5 (e) court reporters and their staff;

6 (f) professional jury or trial consultants, mock jurors, and Professional Vendors
7 to whom disclosure is reasonably necessary for this Action and who have signed the
8 “Acknowledgment and Agreement to Be Bound” (Exhibit A);

9 (g) the author or recipient of a document containing the information or a
10 custodian or other person who otherwise possessed or knew the information;

11 (h) during their depositions, witnesses, and attorneys for witnesses, in the
12 Action to whom disclosure is reasonably necessary provided: (1) the deposing party
13 requests that the witness sign the “Acknowledgment and Agreement to Be Bound”
14 (Exhibit A); and (2) they will not be permitted to keep any confidential information
15 unless they sign the “Acknowledgment and Agreement to Be Bound” (Exhibit A),
16 unless otherwise agreed by the Designating Party or ordered by the court. Pages of
17 transcribed deposition testimony or exhibits to depositions that reveal Protected
18 Material may be separately bound by the court reporter and may not be disclosed to
19 anyone except as permitted under this Stipulated Protective Order; and

20 (i) any mediator or settlement officer, and their supporting personnel, mutually
21 agreed upon by any of the parties engaged in settlement discussions.

22 7.3. Disclosure of “HIGHLY CONFIDENTIAL -- ATTORNEYS’ EYES
23 ONLY” Information or Items.

24 Unless otherwise ordered by the court or permitted in writing by the
25 Designating Party, a Receiving Party may disclose any information or item designated
26 “HIGHLY CONFIDENTIAL – ATTORNEYS’ EYES ONLY” only to:

1 (a) the Receiving Party's Outside Counsel of Record in this Action, as well as
2 employees of said Outside Counsel of Record to whom it is reasonably necessary to
3 disclose the information for this Action;

4 (b) Experts (as defined in this Order) of the Receiving Party to whom disclosure
5 is reasonably necessary for this Action and who have signed the "Acknowledgment
6 and Agreement to Be Bound" (Exhibit A);

7 (c) the court and its personnel;

8 (d) private court reporters and their staff to whom disclosure is reasonably
9 necessary for this Action and who have signed the "Acknowledgment and Agreement
10 to Be Bound" (Exhibit A);

11 (e) professional jury or trial consultants, mock jurors, and Professional Vendors
12 to whom disclosure is reasonably necessary for this Action and who have signed the
13 "Acknowledgment and Agreement to Be Bound" (Exhibit A);

14 (f) the author or recipient of a document containing the information or a
15 custodian or other person who otherwise possessed or knew the information; and

16 (g) any mediator or settlement officer, and their supporting personnel, mutually
17 agreed upon by any of the parties engaged in settlement discussions

18 8. PROTECTED MATERIAL SUBPOENAED OR ORDERED PRODUCED IN
19 OTHER LITIGATION

20 If a Party is served with a subpoena or a court order issued in other litigation
21 that compels disclosure of any information or items designated in this Action as
22 "CONFIDENTIAL" or "HIGHLY CONFIDENTIAL -- ATTORNEYS' EYES
23 ONLY," that Party must:

24 (a) promptly notify in writing the Designating Party. Such notification shall
25 include a copy of the subpoena or court order;

26 (b) promptly notify in writing the party who caused the subpoena or order to
27 issue in the other litigation that some or all of the material covered by the subpoena
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1 or order is subject to this Protective Order. Such notification shall include a copy of
2 this Stipulated Protective Order; and

3 (c) cooperate with respect to all reasonable procedures sought to be pursued by
4 the Designating Party whose Protected Material may be affected. If the Designating
5 Party timely seeks a protective order, the Party served with the subpoena or court
6 order shall not produce any information designated in this action as
7 “CONFIDENTIAL” or “HIGHLY CONFIDENTIAL -- ATTORNEYS’ EYES
8 ONLY” before a determination by the court from which the subpoena or order issued,
9 unless the Party has obtained the Designating Party’s permission, or unless otherwise
10 required by the law or court order. The Designating Party shall bear the burden and
11 expense of seeking protection in that court of its confidential material and nothing in
12 these provisions should be construed as authorizing or encouraging a Receiving Party
13 in this Action to disobey a lawful directive from another court.

14 9. A NON-PARTY’S PROTECTED MATERIAL SOUGHT TO BE PRODUCED
15 IN THIS LITIGATION

16 (a) The terms of this Order are applicable to information produced by a
17 NonParty in this Action and designated as “CONFIDENTIAL” or “HIGHLY
18 CONFIDENTIAL -- ATTORNEYS’ EYES ONLY.” Such information produced by
19 Non-Parties in connection with this litigation is protected by the remedies and relief
20 provided by this Order. Nothing in these provisions should be construed as
21 prohibiting a Non-Party from seeking additional protections.

22 (b) In the event that a Party is required, by a valid discovery request, to produce
23 a Non-Party’s confidential information in its possession, and the Party is subject to an
24 agreement with the Non-Party not to produce the Non-Party’s confidential
25 information, then the Party shall:
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1 (1) promptly notify in writing the Requesting Party and the Non-Party that
2 some or all of the information requested is subject to a confidentiality agreement with
3 a Non-Party;

4 (2) promptly provide the Non-Party with a copy of the Stipulated Protective
5 Order in this Action, the relevant discovery request(s), and a reasonably specific
6 description of the information requested; and

7 (3) make the information requested available for inspection by the Non-Party,
8 if requested.

9 (c) If a Non-Party represented by counsel fails to commence the process called
10 for by Local Rules 45-1 and 37-1 within 14 days of receiving the notice and
11 accompanying information or fails contemporaneously to notify the Receiving Party
12 that it has done so, the Receiving Party may produce the Non-Party's confidential
13 information responsive to the discovery request. If an unrepresented Non-Party fails
14 to seek a protective order from this court within 14 days of receiving the notice and
15 accompanying information, the Receiving Party may produce the Non-Party's
16 confidential information responsive to the discovery request. If the Non-Party timely
17 seeks a protective order, the Receiving Party shall not produce any information in its
18 possession or control that is subject to the confidentiality agreement with the Non-
19 Party before a determination by the court unless otherwise required by the law or court
20 order. Absent a court order to the contrary, the Non-Party shall bear the burden and
21 expense of seeking protection in this court of its Protected Material.

22 10. UNAUTHORIZED DISCLOSURE OF PROTECTED MATERIAL

23 If a Receiving Party learns that, by inadvertence or otherwise, it has disclosed
24 Protected Material to any person or in any circumstance not authorized under this
25 Stipulated Protective Order, the Receiving Party must immediately (a) notify in
26 writing the Designating Party of the unauthorized disclosures, (b) use its best efforts
27 to retrieve all unauthorized copies of the Protected Material, (c) inform the person or
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1 persons to whom unauthorized disclosures were made of all the terms of this Order,
2 and (d) request such person or persons to execute the “Acknowledgment and
3 Agreement to Be Bound” that is attached hereto as Exhibit A.

4 11. INADVERTENT PRODUCTION OF PRIVILEGED OR OTHERWISE
5 PROTECTED MATERIAL

6 Pursuant to Federal Rule of Evidence 502, the Parties agree that, if a Producing
7 Party inadvertently produces a document, a tangible item, or electronically stored
8 information that it later discovers or in good faith asserts to be privileged, protected
9 by the work product doctrine, or subject to some other immunity from disclosure
10 (“Privileged Material”), the production of that Privileged Material shall not be
11 deemed to constitute a waiver of any applicable privilege, work product protection,
12 or immunity from disclosure. Upon discovery of any inadvertent disclosure of
13 Privileged Material, the Producing Party shall immediately notify each Receiving
14 Party of the inadvertent production, and request either the return or confirmation of
15 destruction of the Privileged Material. Upon receiving such a notice, the obligations
16 of the Receiving Party or Parties are those set forth in Federal Rule of Civil Procedure
17 26(b)(5)(B). In addition, within five (5) business days of receiving such a notice, each
18 Receiving Party shall either (i) return or confirm destruction of all such Privileged
19 Material or (ii) confirm that all such Privileged Material has been sequestered, notify
20 the Producing Party that it intends to challenge the claim of privilege, work product
21 protection, or immunity from disclosure, and initiate the dispute resolution process
22 provided for by Local Rule 37-1 et seq. This provision is not intended to modify
23 whatever procedure may be established in an e-discovery order that provides for
24 production without prior privilege review.

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12. MISCELLANEOUS

12.1. Right to Further Relief.

Nothing in this Order abridges the right of any person to seek its modification by the Court in the future.

12.2. Right to Assert Other Objections.

By stipulating to the entry of this Protective Order, no Party waives any right it otherwise would have to object to disclosing or producing any information or item on any ground not addressed in this Stipulated Protective Order. Similarly, no Party waives any right to object on any ground to use in evidence of any of the material covered by this Protective Order.

12.3. Filing Protected Material.

A Party that seeks to file under seal any Protected Material must comply with Local Civil Rule 79-5 and with any pertinent orders of the assigned District Judge and Magistrate Judge. Protected Material may only be filed under seal pursuant to a court order authorizing the sealing of the specific Protected Material at issue. If a Party's request to file Protected Material under seal is denied by the court, then the Receiving Party may file the information in the public record unless otherwise instructed by the court.

13. FINAL DISPOSITION

After the final disposition of this Action, as defined in paragraph 4, within 60 days of a written request by the Designating Party, each Receiving Party must return all Protected Material to the Producing Party or destroy such material. As used in this subdivision, "all Protected Material" includes all copies, abstracts, compilations, summaries, and any other format reproducing or capturing any of the Protected Material. Whether the Protected Material is returned or destroyed, the Receiving Party must submit a written certification to the Producing Party (and, if not the same person or entity, to the Designating Party) by the 60 day deadline that (1) identifies

1 (by category, where appropriate) all the Protected Material that was returned or
2 destroyed and (2) affirms that the Receiving Party has not retained any copies,
3 abstracts, compilations, summaries or any other format reproducing or capturing any
4 of the Protected Material. Notwithstanding this provision, Counsel are entitled to
5 retain an archival copy of all pleadings, motion papers, trial, deposition, and hearing
6 transcripts, legal memoranda, correspondence, deposition and trial exhibits, expert
7 reports, attorney work product, and consultant and expert work product, even if such
8 materials contain Protected Material. Any such archival copies that contain or
9 constitute Protected Material remain subject to this Protective Order as set forth in
10 Section 4 (DURATION).

11 14. VIOLATION

12 Any violation of this Order may be punished by appropriate measures
13 including, without limitation, contempt proceedings and/or monetary sanctions.

14 **IT IS SO STIPULATED, THROUGH COUNSEL OF RECORD.**

15
16 DATED: September 11, 2025

DHILLON LAW GROUP INC.

17 By: /s/ Christopher G. Renner

18 Christopher G. Renner
19 Attorneys for Plaintiff
20 The PLS.com, LLC
21

22 DATED: September 11, 2025

MASSEY GAIL LLP

23 By: /s/ Matthew M. Collette

24 Matthew M. Collette
25 Attorneys for Defendant
26 The National Association of Realtors
27
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1 **FOR GOOD CAUSE SHOWN, IT IS SO ORDERED.**

2 DATED: September 11, 2025



3 Hon. Charles F. Eick

4 United States Magistrate Judge

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SIGNATURE ATTESTATION

I hereby attest that all signatories listed above, on whose behalf this stipulation is submitted, concur in the filing's content and have authorized the filing.

DATED: September 11, 2025

DHILLON LAW GROUP INC.

By: /s/ Christopher G. Renner

Christopher G. Renner
Attorneys for Plaintiff
The PLS.com, LLC

EXHIBIT A

ACKNOWLEDGMENT AND AGREEMENT TO BE BOUND

I, _____ [print or type full name], of _____
[print or type full address], declare under penalty of perjury that I have read in its
entirety and understand the Stipulated Protective Order that was issued by the United
States District Court for the Central District of California on _____[date] in the case
of *The PLS.com, LLC v. The National Association of Realtors*, Case No. 2:25-cv-
05971-JWH-E. I agree to comply with and to be bound by all the terms of this
Stipulated Protective Order and I understand and acknowledge that failure to so
comply could expose me to sanctions and punishment in the nature of contempt. I
solemnly promise that I will not disclose in any manner any information or item that
is subject to this Stipulated Protective Order to any person or entity except in strict
compliance with the provisions of this Order.

I further agree to submit to the jurisdiction of the United States District Court
for the Central District of California for enforcing the terms of this Stipulated
Protective Order, even if such enforcement proceedings occur after termination of this
action. I hereby appoint _____ [print or type full name] of
_____ [print or type full address and
telephone number] as my California agent for service of process in connection with
this action or any proceedings related to enforcement of this Stipulated Protective
Order.

Date: _____

City and State where sworn and signed: _____

Printed name: _____

Signature: _____